2025-26
Northern Chautauqua
COMMUNITY DIRECTORY

PROVIDED BY:

DFT COMMUNICATIONS

Last Edited: 10/20/25

DFT COMMUNICATIONS

To our valued friends and customers,

Welcome to year three of our digital directory! We hope that with our move to a digital directory two years ago, that you have found it to be as convenient and easy to use as the printed versions of the past. As we continue to move forward with our mission to go green, we want to be assured that we continue to provide you with the information you need at your fingertips.

Just as a reminder, our digital directory is available at dftcommunications.com/telephone-directory. Customers who wish are also able to request a printed copy be mailed to their address from this webpage, and DFT will do so FREE of charge.

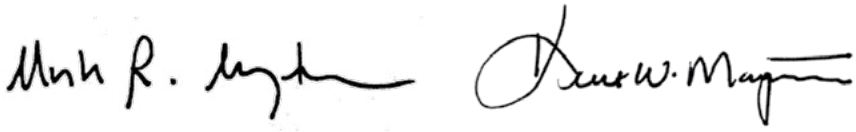
'Expansion' or 'to expand' is a word often described as the act of increasing something in size or volume or quantity or scope. This meaning and these words all apply to our fiber optic Internet network which we proudly continue to invest in and build across our great Northern Chautauqua Region. As we continue to expand and bring high speed fiber optic Internet to homes and businesses, we encourage you to go online to connect.dftcommunications.com, enter your address and see what services are currently available to you.

Yes, the future continues to be bright, and we thank all of our customers both past and present who have been a part of our 127-year history. We are proud of our continued expansion of our fiber network and the large part that all of you play in our ability to bring you the services and the technology that you need to run your homes and businesses. Your confidence, trust and loyalty are truly appreciated as is your continued business!

We're proud to be Voted #1 Technology Company for 18 consecutive years by the Dunkirk Observer/Post Journal Best of the Best: Chautauqua County.

Here's to the future!

Sincerest Thanks,



Mark R. Maytum
President and CEO

Kurt W. Maytum
President and CTO

EMERGENCY ONLY
911
FIRE • POLICE • AMBULANCE

FOR VOICE & TTY

Voice: If a number is busy or does not answer, dial "0" (Operator) and ask for help.
TTY: Dial 711 where 911 is not available or if 911 is busy or does not answer.

NON-EMERGENCY NUMBERS

AMBULANCE
Dunkirk/Fredonia & Vicinity 716-366-8178
Jamestown & Vicinity 716-484-2121

COAST GUARD
SEARCH & RESCUE 716-843-9500
If no answer 1-800-321-4400

DOCTOR _____

DUNKIRK FREDONIA TELEPHONE CO.
CASSADAGA TELEPHONE CORP.
BUSINESS OFFICE
Dunkirk/Fredonia & Vicinity 716-673-3000

TO REPORT TROUBLE
Dunkirk/Fredonia & Vicinity 716-673-3011
or 1-877-653-3100
INTERNET ..... www.dftcommunications.com

FEDERAL BUREAU of INVESTIGATION 716-856-7800

NATIONAL FUEL 1-800-444-3130

NATIONAL GRID 1-800-867-5222

UPSTATE N.Y. POISON CONTROL CENTER 1-800-222-1222

SHERIFF CHAUTAUQUA COUNTY
Mayville 716-753-2131
Ellicott/Jamestown 716-661-7232
Hanover 716-672-5151

NARCOTICS TASK FORCE 1-800-344-8702

STATE POLICE
Fredonia Station 716-679-1521
Jamestown Station 716-665-3113

RABIES INFORMATION
Chautauqua County Department of Health
Dunkirk Office 716-366-8831
Mayville Office 716-753-4481
Jamestown Office 716-661-8110
After normal hours (County Sheriff's Office) 716-753-4231

HOTLINE FOR DOMESTIC VIOLENCE 1-800-252-8748

NATIONAL SUICIDE PREVENTION AND MENTAL HEALTH CRISIS LIFELINE ..... 1-800-273-talk(8255)

ADDITIONAL NON-EMERGENCY - LOCAL FIRE DEPARTMENT
Ashville 716-763-8196
Bemus Point 716-386-6011
Brocton 716-792-4222
Busti 716-487-1271
Cassadaga 716-595-3131
Celoron 716-488-1788
Chautauqua 716-357-2905
Cherry Creek 716-296-5757
Clymer 716-355-9954
Dewittville 716-753-7231
Dunkirk 716-366-2577
East Dunkirk 716-366-2211
Ellery Center 716-386-5381
Ellington 716-287-2168
Falconer 716-665-1170
Findley Lake 716-769-7321
Fluvanna 716-483-8505
Forestville 716-965-4106
Fredonia 716-672-2125
Frewsburg 716-569-3505
Gerry 716-985-4847
Hanover Center 716-934-7389
Hartfield 716-753-2459
Irving 716-934-4639
Jamestown 716-483-7598
Kennedy 716-267-4655
Kiantone 716-484-0890
Lakewood 716-763-8300
Lily Dale 716-595-3090
Maple Springs 716-386-2114
Mayville 716-753-2355
Panama 716-782-2345
Portland 716-792-9296
Ripley 716-736-2001
Sheridan 716-679-1212
Sherman 716-761-6700
Silver Creek 716-934-3036
Sinclairville 716-962-2025
Stockton 716-595-3068
Sunset Bay 716-934-4880
West Dunkirk 716-366-1231
Westfield 716-326-2661

ADDITIONAL NON-EMERGENCY - LOCAL POLICE
Brocton 716-792-4525
Dunkirk 716-366-2266
Fredonia 716-679-1531
Jamestown 716-483-7536

Lakewood....716-763-9563
Silver Creek....716-934-2112
Town of Ellicott....716-665-7083
Westfield....716-326-3375

TELEPHONE INFORMATION PAGES

TELEPHONE SERVICE INFORMATION 1-8

BUSINESS OFFICE
Establishing Service....3
Consumer Information.... 1-8
Directory Assistance....9
Repair Service....2

GENERAL INFORMATION
Fraudulent Use of the Telephone....6
Telephone Safety....7
Local Number Portability....7
New York Relay Service 6
United States Map and Time Zones....12

INTERNATIONAL CALLING....13

LOCAL CALLING....10

LONG DISTANCE CALLING
Helpful Hints....9
Types of Long Distance Calls....9
Dialing Procedures....9
Area Codes....11

BILL SUMMARIES....14-15

DFT COMMUNICATIONS

NORTHERN CHAUTAUQUA COMMUNITY DIRECTORY 2025-2026

CUSTOMER SERVICE CENTER
38 Temple Street, Fredonia, New York 14063
Monday- Friday 8:00 a.m. - 5:00 p.m.
Saturdays & Sundays - Closed

BUSINESS OFFICE
Dunkirk/Fredonia & Vicinity....716-673-3000

TO REPORT TROUBLE
Dunkirk/Fredonia & Vicinity....716-673-3011

SERVICE AND BILLING
Dunkirk/Fredonia & Vicinity....716-673-3000
Mail Payments to:
DFT Communications
PO Box 500
Fredonia, New York 14063-0500

TELEPHONE REPAIR
Dunkirk/Fredonia & Vicinity....716-673-3011
NYS DPS....800-342-3377
Underground Facilities Protection
Organization (UFPO)....811 or 800-962-7962
New York Information and Referral Services....211
Non-Emergency Services....311
Directory Assistance....411
or....1+ Area Code then 555-1212
(Per call charges apply)
Traveler Information....511
Telephone Repair....611
Telecommunications Relay Service....711
Safe Digging....811
Emergency Services....911
Consumer Outreach....716-672-2399

EMPLOYEE IDENTIFICATION
For your protection, every DFT employee who visits a customer's location carries an official employee identification card. It includes the employee's photograph and name along with a red, blue and yellow DFT Communications logo.

TARIFFS
The Telephone Companies are regulated by the New York State Department of Public Service. The regulated services are documented; showing rates, rules and regulations of telephone service. These tariffs are available for public inspection at our offices located at 40 Temple Street, Fredonia, NY 14063.

CALL BEFORE YOU DIG - 811
It's the law, call before you dig. Give at least two full working days notice.

Contact all utilities through the Underground Facilities Protective Organization at 811 or 1-800-962-7962. For more information about Dig Safely New York, go to www.digsafelynewyork.com or call 315-437-7394.

HOW TO REACH THE NEW YORK STATE DEPARTMENT OF PUBLIC SERVICE
The Department of Public Service provides toll-free telephone numbers for customers to call for information or complaints about their utility service. These numbers are listed below with information on what service is provided at each number.

HOTLINE-1-800-342-3355
If you have been threatened with a shutoff of your gas or electric service, you can call this number. A Customer Service Representative will help you resolve the problem and work out a payment agreement with your utility so that your service can be continued.

HELPLINE - 1-800-342-3377
If you have a complaint about your utility service or a billing problem that cannot be resolved with the utility company, you can call the number and a Customer Service Representative will be available to help. We ask that you try to resolve the complaint with your utility company before contacting the Public Service Commission. If you would like to send your complaint by mail, the address is: New York State Department of Public Service · Consumer Assistance Program Area - 4th Floor · 3 Empire State Plaza · Albany, NY 12223.

NEW RESIDENTIAL SERVICE

To place an order, you will need to supply the following information:

- Previous telephone service, employment and credit information.
- A Credit Check may be required
- Location of telephone service. It is helpful if you know the name of the previous owner or tenant. You must have the exact number of the residence for the E-911 database.
- Is a premises visit required to install equipment or connect a line beyond the Network Interface Device (NID)? If necessary, what arrangements can be made to access the premises?
- The number of outlets that you will need.
- Will telephones be leased or will you provide our own equipment?
- Type of telephone service you desire.
- How would you like to be listed in the telephone directory? You may request a non-published number(s).
- Select a regional and long distance provider.
- Please contact our office at least one week in advance to guarantee the date you would like service installed.

LIFELINE TELEPHONE SERVICE PROGRAM

What is Lifeline Telephone Service? Lifeline service is intended to assist in making telephone service affordable for all residential customers: the following summary describes how the program works. A Lifeline customer's bill is lowered by an amount equal to the Federal Communications Commission-ordered Interstate Access Charge; currently $11.82, which includes a reduction in the rate for basic local residential exchange service for an eligible Dunkirk and Fredonia Telephone Customer. For an eligible Cassadaga Telephone customer, currently $7.70; following the same criteria.

A Lifeline customer's broadband bill is currently lowered by $9.25. The customer must subscribe to 25/3 download/upload speeds, or the highest available in that service area which must be at least 4/1 download/upload.

Who is eligible for Lifeline Discounts? In order to be eligible for the discount, the applicant must meet set income criteria. In New York, individuals must be Income Eligible to receive assistance through one of eight programs: Medicaid, Family Assistance, Safety Net Assistance, Supplemental Security Income, Home Energy Assistance Program, Food Stamps, Veteran's Disability Pension, or Surviving Spouse Pension.

How do I apply for the discount? Please advise our Customer Service Representative that you are currently receiving one of the approved assistance programs. Also, you will be asked to certify that you are not receiving an existing Lifeline credit from any source. Once your application is approved for Lifeline service, we will make the necessary changes to your account.

Do any restrictions apply? Please be aware that your telephone company will periodically confirm that your Lifeline discount eligibility is still in effect. If you are no longer eligible, you will be notified that your discount will be discontinued.

VACATION RATE

If you have more than one residence, or frequently spend extended periods of time away, you might wish to put your telephone on "Vacation Rate". With this service your monthly charges are reduced, while your telephone number, directory listings and service records are maintained. A service order charge and a line charge apply when you begin full working service. Contact our Customer Service Center for information on how vacation rate might be helpful to you. It is the customer's responsibility to reinstate and cancel services with their regional and long distance companies.

NEW BUSINESS SERVICE

To place your order, you will need to supply the following information:

- Complete street address, if different from the location of the service.
- Have in mind some idea of the needs you want your business telephone service to fulfill. Our sales and customer service representatives can be of invaluable assistance to suggest appropriate and economical solutions.
- Consider how you want your directory listing to appear. You may desire an additional listing, bold listing, yellow page or Internet yellow page advertising.
- Provide previous business telephone service information, if any.
- We will need basic information about the type of business you operate (corporation, partnership, sales, service, retail, wholesale, etc.), the size of your organization, remote locations to be served and estimated usage of your business telephone by employees, customers, suppliers, etc, to help us design the best solution for your operation.
- Select a regional and long distance provider.
- To receive federal and/or state sales tax exemption, you must provide our company with your applicable tax exemption certificates.
- Information given to your service representative in establishing business service is not given out to other individuals or businesses, except as allowed or required by law.

VANITY NUMBERS

Vanity telephone numbers are preferential numbers provided at the customer's request. Customers may request a specific number when ordering new telephone service or changing existing service. Vanity numbers are furnished on an availability basis. The first six numbers are searched free of charge. Each additional six numbers searched will be assessed a fee. The directory will only list the numeric version of the number. A monthly fee is charged for a vanity number.

A SECURITY DEPOSIT MAY BE REQUIRED
A deposit may be required to establish telephone service. Deposits are held as security and will earn simple interest per year. Residential deposits are held for 1 year. Deposits may be returned if payment history meets qualifications. Business deposits are held for 3 years. Deposits are reviewed annually.

A Credit Check may be required

PROMPT PAYMENTS MEANS GOOD CREDIT
Your credit standing is determined by your promptness in paying your telephone bill. Payments should be received at the payment location by the due date on your bill. Please include your payment slip.

NO CHARGE TO DISCONNECT SERVICE
There is no charge to disconnect service. Call your Customer Service Representative to disconnect your telephone service.

CUSTOMER OWNED TELEPHONE EQUIPMENT
Under a Federal Communications Commission's order, you may supply your own telephone or telephone equipment and connect it directly to the nationwide telephone network. The equipment must be approved by the FCC and you are responsible for its proper connection, maintenance and repair. A maintenance visit charge applies per visit to a consumer's premises where customer owned equipment causes a service difficulty or trouble.

INSTALLATION OR CHANGE IN SERVICE CHARGE
One-time charges to install or change your service may vary, depending on the type of work that is required.

SERVICE CHARGE
You are charged for the processing of your order when you install or make changes in telephone service.

LINE CONNECTION CHARGE
This charge is for the work required to connect your line to our switching office.

WORK ORDER CHARGE
This charge is to set up equipment, or have an installer provide new or additional inside wire at your location. You may contact our Customer Service Center and we will be glad to discuss any of these charges.

BILLING INFORMATION

PAYMENT APPLICATION PROCESS
As a telephone customer, you are responsible for making telephone service payments in full and on time each month. To avoid termination of your residential service for non-payment, you may call to inquire about special payment arrangements. The New York State Public Service Commission (PSC) has ordered telephone companies to apply partial payments for residential telephone service as follows. If your bill is not paid in full, your partial payment will be applied by the following classifications of charges to cover the cost of your services. These classifications were created to assist customers from losing their telecommunications services, if their bill is not paid in full.

1. Local/Basic Service
   This includes local service and service installation charges.
2. Local/Non Basic Service
   An example of this type of service would be enhanced calling features, such as Call Waiting or Caller ID.
3. Regional Toll
   Regional toll calls are long distance telephone calls within your regional calling area.
4. Other Toll
   Any long distance calls outside your regional calling area.
5. Non Regulated Service
   This type of service may include leased phones and wire maintenance.

Keeping your telephone service working is very important to DFT; we will make every effort to work with you in the event you cannot pay your entire telephone bill.

Partial payments received up to 14 days after the bill is printed will be applied to your account in the following order:

Past Due #1, #2, #3, #4, #5, Current #6, #7, #8, #9, #10.

Partial payments received 15 or more days after the bill is printed will be applied in the following order:

Past Due #1, Current #2, Past Due #3, Current #4, Past Due #5, etc.

SPECIAL PROTECTIONS

CUSTOMER PROPRIETARY NETWORK INFORMATION (CPNI):
Effective October 21, 2002, the Federal Communications Commission ("FCC") has implemented rules prohibiting telephone companies from using CPNI for purposes other than providing the telecommunications related services from which the CPNI is obtained, unless the customer consents to its use for other purposes.

What is CPNI?
Customer Proprietary Network Information ("CPNI") is "customer information" that can be derived by the telephone company from a customer's use of the telephone service. The information may pertain to service quantity, type, technical configuration and destination. Examples of CPNI include customer spending information; call detail, access type and calling plan information.

DFT will not share CPNI information outside the DFT family of communications-related companies. As a customer of DFT, you have a right and we have the duty to protect the confidentiality of your CPNI. DFT Companies may use CPNI to market telecommunications-related services, including; Dunkirk & Fredonia Telephone Co., Cassadaga Telephone Corp., DFT Select One, and Netsync Internet Services, to the extent of offering new or enhanced telecommunications services.

Customers may elect to "Opt-Out"

"Opt-Out" is defined as the election by a customer to restrict the use of CPNI by DFT Communications related affiliate entities, third-party agents or joint venture partners.

As a DFT customer, you always have the right to "Opt-Out" from use of your CPNI outside of your service provider. You may "Opt-Out" by contacting DFT Customer Service during our business day at 716-673-3000 and 483-8000 or after hours at our repair number 716-673-3011 or 483-8000. Your election to "Opt-Out" will remain valid until you notify us in writing.

DFT feels that the proper use of CPNI will improve our ability to provide you with the products that best suit your needs. Customers that have elected to "Opt-Out" of the availability of CPNI will not affect the service(s) you are presently receiving. Your election may mean that you will miss out on future services and discounts of DFT affiliates.

TELECOMMUNICATIONS SERVICE PRIORITY (TSP) PROGRAM

Are you an organization, federal government, state government, local government, private industry, or foreign government that has telecommunications services that support a National Security and Emergency Preparedness (NS/EP) mission? If the answer is "yes" to any of the above, you may be eligible to participate in the TSP Program.

What is the TSP program? It is a Federal program developed to identify and prioritize telecommunications services that support NS/EP missions.

What does TSP status provide? Dunkirk & Fredonia Telephone Co. and Cassadaga Telephone Corp. give priority response to customers with TSP authorizations when they request telephone service installations and restorations.

What kinds of services are eligible for TSP status? Telecommunications services that are used to maintain a state of readiness or respond to and manage any event, or crisis, which causes or could cause injury or harm to the population, damage or loss to property, or degrades or threatens the NS/EP posture of the United States are eligible.

Dunkirk & Fredonia Telephone Co., Cassadaga Telephone Corp. and DFT Local Service Corporation **CANNOT** determine your eligibility for this service.

HOW DO I ENROLL?

By filling out an online application and, if you are not a Federal entity, by having your Federal sponsor approve your application.

- 911 call centers (FCC is your sponsor)
- Police, Fire, EMS (The National Communications System is your sponsor)
- Healthcare Sector (the U.S. Department of Health and Human Services is your sponsor)
- All others (contact the FCC or the National Communications System)

In your application, you will need to designate those lines meeting national security and emergency preparedness requirements. If your lines qualify, you will receive an authorization code for each line. You then provide those codes to your telecommunications service provider who will complete the process.

WHO DO I CONTACT FOR HELP?

DHS Priority Telecommunications Service Center

Telephone: toll free at.....866-627-2255
or.....703-676-2255
Email.....support@priority-info.com

FCC– TSP Contacts

Timothy Perrier.....202-418-1190
or.....202-907-4424
Email.....timothy.Perrier@fcc.gov

FCC 24/7

Telephone: 202-418-1199

DIRECTORY LISTINGS PROTECTIONS FOR DOMESTIC VIOLENCE VICTIMS

The Dunkirk and Fredonia Telephone Company and Cassadaga Telephone Corporation have a new program designed for victims of domestic violence that are concerned about their directory listing information. If you would like more information concerning the directory listing protections we now offer, please call our Customer Service Center at 716-673-3000.

TELEMARKETING (DO NOT CALL):

The FCC's Telephone Consumer Protection Act of 1991 (TCPA), in conjunction with the Federal Trade Commission (FTC) has established a National Do-Not -Call Registry for consumers who wish to avoid telemarketing calls. The FTC will administer the National Do-Not-Call registry, but enforcement will be coordinated between the two agencies.

New York has adopted the National Do-Not-Call Registry in place of its existing Do-Not-Call Registry. Consumers in New York who already registered with the state list need not re-register with the national list.

New York consumers who want to place their home or mobile phone numbers on the national registry can do so online at the National site (http://www.donotcall.gov) or, by calling toll free to register at 1-888-382-1222.

The National Do-Not-Call Registry will not prevent all unwanted calls. It will not prevent calls from organizations with which the consumer has established a business relationship; calls for which the consumer has given prior written consent; calls which are not commercial or do not include unsolicited advertisements; and calls by or on behalf of tax-exempt non-profit organizations as all of the above are exempt from the regulation.

The FCC requires telemarketers to transmit Caller ID information and to unblock their numbers; and requires telemarketers to ensure that predictive dialers abandon no more than three percent of all calls placed and answered by a person.

SPECIAL NEEDS

NEW YORK RELAY SERVICE – 711

The New York Relay Service is used by Text (TTY) and Voice consumers to communicate. The Relay transmits conversations between people who use text telephone and people who use voice telephones. When you call the New York Relay, a specially trained operator makes the connection between two callers and facilitates the call.

Facts about the New York Relay Service:

- Relay service permits calls between persons with Hearing and Speech disabilities and other telephone users.
- Each call is handled in strict confidence.
- The Relay Operator has been trained to help conversations flow accurately and easily.
- There is no limit on the number of times you may use the service, and there is no cost.
- The service is available 24 hours a day, seven days a week. Local calls using the New York Relay will be completed at no charge when calling from a pay phone. Toll calls using a calling card can be made from pay telephones with charges being the same or less than if paid by coin. Pre-paid cards can also be used (check with your card provider regarding costs).
- Call ID on Relay Calls: If you subscribe to Caller ID service, you will see on your Call ID box the number and, if available, the name of the person calling you through the NY Relay. Similarly, if you call someone who subscribes to Caller ID service using NY Relay, your telephone number and if available, your name will show on the called party's Call ID box. Caller ID on Relay maintains the caller's selected blocking features. If you utilize "Call ID Blocking," your telephone number will NOT be sent to the person you are calling through the NY Relay. Also, if you utilize Call ID blocking and if the person you are calling through NY Relay utilizes "Anonymous Call Rejection," your call will not be accepted by that person.

Captioned Telephone Service: A new telecommunication service is now available through the Relay that allows hard of hearing people (individuals that can speak, but who have difficulty hearing or who are deaf) to receive word-for-word captions of their telephone conversations. The captions are displayed on the phone's built-in screen so the user can read the words while listening to the voice of the other party. For more information on Captioned Telephone Service, contact the New York State Relay or online at www.captionedtelephone.com.

Spanish to Spanish Relay Service: Spanish speaking and TTY users of the Relay Service may now call 1-877-662-4886 to access specially trained operators to facilitate calls in Spanish.

Speech to Speech Relay: Individuals who are speech disabled may now access specially trained Relay operators to facilitate calls between consumers who are speech disabled and others by dialing 1-800-662-4234.

Pay Per Call Services: Relay users who wish to access Pay Per Call services may do so by calling 1-900-230-6565. This number will access a Relay operator to complete the call to the requested Pay Per Call service. Relay users will not incur a charge for the call to the Relay service, but will incur charges from the Pay Per Call provider.

Turbo Code™: Relay users who have specially equipped TTY machines now have the ability to transmit TTY text at up to 110 words per minute.

To learn more about the New York Relay and all other services, please call the Relay Inquiry Line at 1-800-676-3777 (Voice & TTY)

The New York Relay Service is provided by DFT Communications in conjunction with all telecommunications carriers in New York State.

To Place a call:

TTY Users (Hearing Disabled).....1-800-662-1220
Voice Users (Non-TTY).....1-800-421-1220
Voice Carry-Over Users (VCO).....1-877-826-6977
ASCII Users.....1-800-584-2849
Or 711 for all the above services
Spanish-to-Spanish Only.....1-877-662-4886
Speech-to-Speech Only.....1-877-662-4234
Pay Per Call Only.....1-900-230-6565

IT'S THE LAW

FRAUDULENTLY OBTAINING TELEPHONE SERVICE

Any person who, with the intent to avoid the payment of the lawful charges therefore, obtains or attempts to obtain any telephone service by charging such service to an existing telephone number or credit card number without the authority of the subscriber thereto or the lawful holder thereof, or to a non-existent, or suspended telephone number or to a non-existent, revoked or cancelled credit card number, or by rearranging, tampering with, or making connection with any facilities or equipment of telephone company, or try to use any other fraudulent means, method, trick or device, is guilty of a misdemeanor.

UNLAWFUL WIRETAPPING

Wiretapping or any interception of a telephone call without prior consent is a crime under both federal and state laws. Properly authorized law enforcement officers can engage in interceptions without the consent of either party when proceeding under court orders issued pursuant to applicable provisions of federal law or, as otherwise allowed by law. The penalty for Unlawful Wiretapping may include imprisonment and/or fine.

RECORDING TELEPHONE CONVERSATIONS

Customer-provided voice recording equipment may be connected to the user's telecommunications equipment. When such a connection is made, the customer-provided voice equipment must be arranged so that the user can activate or deactivate the equipment at will. Under both federal and state law, only one party to a telephone conversation must give their consent prior to the recording of the conversation. Wiretapping or any interception of a telephone call without this consent, other than by a properly authorized law enforcement agent, is a crime. Punishment may include imprisonment and/or fine.

HOW TO HANDLE OBSCENE, HARASSING OR THREATENING CALLS

- Hang up at the first obscene word or if the caller doesn't say anything.
- Give no information such as your name, address or telephone number, until the caller has been identified.
- Advise your children to give no information to strangers.
- After you have received a harassing telephone call, you may trace the caller using the "Call Trace" advanced calling feature as follows:

Call Trace - Allows you to trace the last incoming call. To Use Call Trace:

- Immediately after receiving a harassing call, depress the Switchhook to receive a dial tone.
- Press: * 57 (On a rotary phone, dial 1157)
- You will then hear the recording "The last incoming call has been traced." The subscriber should then write down the date and exact time the call was received.
- Consult with your local law enforcement agency as soon as possible as to how to proceed.
- The call you traced will be logged at the Telephone Company. If you decide to follow up on the matter, we will provide the call trace information to local authorities only.

Note:

- Call Trace should be used immediately after you hang up on the call you wanted to trace. If you get another call, or hear a Call Waiting tone first, you will trace the wrong call.
- A charge will be added to your monthly telephone bill for each call trace.

It is a crime under the New York State Penal Law for anyone to make obscene or harassing telephone calls, or for anyone knowingly to permit such calls to be made over the telephone. This will include calls in which the caller remains silent as well as those in which the offender is threatening or obscene. Punishment may include imprisonment and/or fine.

SAFETY

The telephone is one of the safest appliances in your home or office. There are, however, a few situations where a telephone user needs to be cautious.

Never Use Near Water: The telephone should not be used while you are in a bathtub, shower or pool. Immersion of the telephone or handset in water would cause an electrical shock.

Restrict Use During Electrical Storm: You should avoid using a telephone during an electrical storm in your immediate area; calls of an urgent nature should be brief. Although we use protective measures to limit abnormal electrical surges from entering your home, absolute protection is impossible. There is a remote risk of a dangerous electrical shock from lightning when using the telephone during a nearby electrical storm.

Never Use The Telephone Near A Gas Leak: If you think you have found a gas leak, you should not use a telephone in the vicinity of the leak until the leak is repaired. The telephone contains electrical contacts that could generate a tiny spark when you lift the handset and dial. While unlikely, it may be possible for this spark to trigger an explosion if the gas concentration is high enough.

LOCAL NUMBER PORTABILITY (LNP)

Dunkirk & Fredonia Telephone and Cassadaga Telephone customers are able to "port" or change their service provider from the Dunkirk & Fredonia Telephone and Cassadaga Telephone to a wireline or wireless company without changing their telephone number.

RIGHTS AND RESPONSIBILITIES

RESIDENTIAL TELEPHONE CUSTOMER

As a Dunkirk & Fredonia Telephone Company / Cassadaga Telephone Corporation customer, you have certain rights and responsibilities.

These rights and responsibilities result from the New York State Public Service Commission (PSC) Rules Governing Provision of Telephone Service to Residential Customers.

QUESTIONS OR PROBLEMS

Contact us as soon as possible if you have any questions or complaints about your telephone service. We will try to give you a prompt answer. To get your questions answered fully and as quickly as possible, we suggest you call our Customer Service Center at 716-673-3000. If you prefer, you can write to Dunkirk & Fredonia Telephone Company / Cassadaga Telephone Corporation, P.O. Box 209, Fredonia, NY 14063-0209; or you can e-mail us by going to www.dftcommunications.com, select Contact Us, fill in the form and submit. You can also visit our Customer Service Center, 38 Temple Street, Fredonia, NY Monday- Friday, 8:00 AM - 5:00 PM. As with any correspondence, please include your telephone number and as much information about the problem as you can. Whether you phone, write or visit, we will do our best to handle your inquiry promptly and considerately. If, however, you are not satisfied with our representative's response, please ask to speak to a supervisor. If you are still not satisfied, you can call or write the New York State Public Service Commission (PSC) at Three Empire State Plaza, Albany, NY 12223. They have a staff available to give assistance if you request it. The telephone number is 1-800-342-3377 (toll free) between 8:30 AM and 4:00 PM on business days. While your complaint is being considered by the PSC, we will not disconnect your service for failure to pay the amount in question. However, all undisputed bills must be paid when due, to ensure continued service.

BILLING

DFT Communications enjoys a good relationship with our customers and stands ready to assist customers in making it possible to enjoy telephone service. We have a responsibility to provide reliable telephone service to our customers, and you have a responsibility to pay bills for telecommunications service promptly. Telephone bills are due when rendered and prompt payment is requested. Bills can be paid at The DFT Customer Service Center, 38 Temple Street, Fredonia, NY Monday - Friday, 8:00 AM - 5:00PM. For your convenience, we accept payments over the telephone Monday through Friday 8:00 AM to 5:00

PM at 716-673-3000 or toll free 1-877-653-3100. You can view and pay your DFT Communications bill online at www.dftcommunications.com by clicking My Bill; to obtain a username and password go to www.dftcommunications.com. There is a night depository outside of our front door for after-hour payments in Fredonia. Payments sent through the mail should include either a check or money order made payable to our Company. Never send cash through the mail! Third-party checks are not accepted.

STATEMENT OF NONDISCRIMINATION

The Telephone Company is the recipient of Federal financial assistance from the Rural Utilities Service, an agency of the U.S. Department of Agriculture and is subject to the provisions of Title VI of the Civil Rights Act of 1964, as amended, Section 504 of the Rehabilitation Act of 1973, as amended, the Age Discrimination Act of 1975, as amended, and the rules and regulations of the U.S. Department of Agriculture which provide that no person in the United States be subjected to discrimination under any of this organization's programs or activities. The person responsible for coordinating this organization's nondiscrimination compliance efforts is Mark R. Maytum, President. Any individual, or specific class of individuals, who feels that this organization has subjected them to discrimination may obtain further information about the statutes and regulations listed above from and/or file a written complaint with this organization; or the Secretary, U.S. Department of Agriculture, Washington, D.C. 20250; or the Administrator, Rural Utilities Service, Washington, D.C. 20250. Complaints must be filed within 180 days after the alleged discrimination. Confidentiality will be maintained to the extent possible.

REGISTER TO VOTE

If you are a new customer or have recently moved, you may need to register in order to vote. You may request a mail-in voter registration form by calling 1-800-FOR-VOTE (1-800-367-8683).

716 AND 585 AREA CODE

716 Area Code

The 716 area code region includes Niagara, Erie, Chautauqua and Cattaraugus Counties and the Tonawanda and Oil Springs Indian Reservations. It is not necessary to dial an area code for calls within your area code, only the 7 digit phone number.

REGIONAL CALLING AREA

Buffalo LATA consists of the 716 and 585 Area Codes excluding those areas served by the Rochester Telephone Company and other independent telephone companies in the Rochester area. Rochester LATA consists of Rochester Telephone's service areas and other independent telephone companies next to the Rochester service area.

MANDATORY 10-DIGIT DIALING BECOMES EFFECTIVE OCTOBER 24, 2021 FOR 716 AREA CODE

The Federal Communications Commission (FCC) has adopted 988 as a new three-digit number to be used nationwide to reach the National Suicide Prevention and Mental Health Crisis Lifeline, starting July 16, 2022. Customers must continue to dial 1-800-273-TALK to reach the Lifeline until July 16, 2022.

In order for 988 to work in the 716 area code, 10-digit local dialing must first be implemented,so you will need to change the way you dial local calls.

What will be the new dialing procedure?

To complete all local calls, you will now need to dial area code + telephone number. This applies to all calls within your area code that are currently dialed with seven digits.

Who will be affected?

Anyone with a telephone number from your area code will need to make this change from 7-digit local dialing to 10-digit local dialing.

When will the change begin?

Beginning **April 24, 2021**, you should begin dialing 10 digits (area code + telephone number) for all local calls. If you forget and dial just 7 digits, your call will still be completed.

Beginning **October 27, 2021**, you must dial 10-digits (area code + telephone number) for all local calls. On and after this date, local calls dialed with only 7-digits may not be completed, and a recording will inform you that your call cannot be completed as dialed. You must hang up and dial again using the area code and the 7-digit number.

Beginning **July 16, 2022**, dialing "988" will route your call to National Suicide Prevention and Mental Health Crisis Lifeline.

What will you need to do?

In addition to changing the way you dial local calls, all services, automatic dialing equipment, or other types of equipment that are programmed to complete calls to 7-digit local numbers will need to be reprogrammed to complete calls to 10-digit numbers. Some examples are life safety systems or medical monitoring devices, PBXs, fax machines, Internet dial-up numbers, fire or burglar alarm and security systems or gates, speed dialers, mobile or other wireless phone contact lists, call forwarding settings, voicemail services and other similar functions. Be sure to check your website, personal and business stationery, advertising materials, personal and business checks, contact information, your personal or pet ID tags, and other such items to ensure the area code is included.

What will remain the same?

- Your telephone number, including current area code, will not change.
- The price of a call, coverage area, or other rates and services will not change due to the dialing change.
- What is a local call now will remain a local call regardless of the number of digits dialed.
- You will continue to dial 1+ area code + telephone number for all long distance calls.
- You can still dial just three digits to reach 711 (relay services) and 911 (emergency services).
- Any 211, 311, 411, 511, 611, or 811 services available in your

community can still be reached by dialing their three-digit codes.

- The National Suicide Prevention Lifeline can still be reached by dialing 1-800-273-TALK (8255).

Who may you contact with questions?
If you have any questions regarding information provided in this notice, please call **DFT Customer Service at 716-673-3000** or access **www.dftcommunications.com** for more information. You can also visit the FCC website at **https://www.fcc.gov/suicide-prevention-hotline**.

DIALING INSTRUCTIONS

MAKING A LONG DISTANCE CALL

Direct Dialed:
Within the 716 Regional Calling Area.....Telephone Number
Within the 585 Regional Calling Area.....1 + 585 + Telephone Number
All Other Areas.....1 + Area Code + Telephone Number

Operator Assisted:
Within the 716 Regional Calling Area.....0 + 716 + Telephone Number
Within the 585 Regional Calling Area.....0 + 585 + Telephone Number
All Other Areas.....0 + Area Code + Telephone Number

Pay Telephone:
Within the 716 Regional Calling Area.....0 + 716 + Telephone Number
Within the 585 Regional Calling Area .....1 + 585 + Telephone Number
All Other Areas.....1 + Area Code + Telephone Number

Toll Free Exchanges:
800, 855, 866, 877 and 888

DIRECTORY INFORMATION

Within the 716 Area.....Dial 411
Outside the 716 Area.....1+ Area Code + 555-1212
800 Numbers.....1-800-555-1212

For all Directory Information requests, a fee is charged to your telephone bill.

Area Codes for most cities are listed on the following pages for your reference. For cities that are not listed, dial "0" and ask the Operator.

If you have trouble dialing directly, call the Operator and explain the difficulty. The call will be placed for you and will be charged at the direct-dialed rate.

CREDIT FOR POOR CONNECTIONS OR WRONG NUMBERS
When you dial long distance and have a poor connection, reach a wrong number or have other problems, hang up and dial "0" for the Operator right away. Explain what happened so the Operator can determine if a credit will be given. The faster the problem is reported, the easier it will be to give you credit for the call.

OPERATOR ASSISTED CALLS
Calls that require special handling cost more than calls you dial yourself. Operator assisted calls include those calls made from hotels, coin telephones, collect calls and third number calls.

To place an Operator Assisted call:
Dialing "0" will connect you with a regional toll carrier Operator. Dialing "00" will connect you with a long distance toll carrier Operator.

OR:

Within the 716 Area, dial: 0 + 716 + Telephone Number

Outside the 716 Area, dial:
0 + The Appropriate Area Code + Telephone Number

TYPES OF OPERATOR ASSISTED CALLS
Collect Calls - You may call collect if the person or firm you are calling agrees to pay the charges. Dial the call and when the Operator answers, say you are placing a collect call and give your name. The Operator will leave the line when the person you have called accepts the charges. Instructions may vary by carrier.

Third Number Calls - You may have long distance charges billed to an authorized third telephone number. Dial the call and when the Operator answers, say you would like to charge your call to a third number and give the operator that number including the area code.

HELPFUL HINTS

1. When making a local call, you may hear your called number ringing almost immediately after you finish dialing. The telephone company central office equipment has many functions to perform such as choosing alternate routes, testing, etc. Therefore, the lapsed time before you hear the called telephone ring may vary from 2 to 6 seconds.
2. A fast or slow tone may be encountered at any time while dialing indicating various conditions as follows:
   - Slow busy tone means the called number is busy.
   - Fast busy tone means the local central office equipment is busy or that distant trunk groups are busy.
3. Avoid reaching the wrong number:
   - Do not confuse the letter "O" with the number "0" or the number "1" with the letter "L". This is one of the most common mistakes in dialing long distance calls.
4. Remember, children playing with the telephone can easily make direct dialed long distance calls for which a charge will be made as with any other call.
5. You may be charged for long distance calls to a recording device, such as an answering machine or a voice mailbox.

USE THIS TABLE AS YOU WOULD A MILEAGE CHART.

Note:
• = Toll call, charges apply
LN = Local Number

FROM:		TO: BEMUS POINT/ MAPLE SPRINGS	BROCTON/PORTLAND	CASSADAGA	CHAUTAUQUA	CHERRY CREEK	CLYMER/NORTH CLYMER	DUNKIRK	ELLINGTON	FINDLEY LAKE	FORESTVILLE	FREDONIA	FREWSBURG	GERRY5	JAMESTOWN/BUSTI/CELORON/FALCONER/GREENHURST	KENNEDY	LAKEWOOD/ASHVILLE	MAYVILLE/DEWITTVILLE	PANAMA/NIOBE/WATTS FLATS	RIPLEY	SHERMAN	SILVER CREEK	SINCLAIRVILLE	STEDMAN/STOW	WESTFIELD
BEMUS POINT/ MAPLE SPRINGS	386	LN	•	•	•	•	LN	•	LN	•	•	•	LN	LN	LN	LN	LN	•	LN	•	•	•	LN	LN	•
BROCTON/PORTLAND	729	•	LN	•	•	•	•	LN	•	•	•	LN	•	•	•	•	•	•	•	•	•	•	•	•	LN
CASSADAGA	595	•	•	LN	•	•	•	•	•	•	•	LN	•	•	LN	•	•	•	•	•	•	•	LN	•	•
CHAUTAUQUA	357	•	•	•	LN	•	•	•	•	•	•	•	•	•	•	•	•	LN	•	•	•	•	•	LN	•
CHERRY CREEK	296	•	•	•	•	LN	•	•	•	•	•	•	•	•	LN	•	•	•	•	•	•	•	•	•	•
CLYMER/NORTH CLYMER	355	LN	•	•	•	•	LN	•	LN	•	•	•	LN	LN	LN	LN	LN	•	LN	•	•	•	LN	LN	•
DUNKIRK	203, 363, 366	•	LN	•	•	•	•	LN	•	•	LN	LN	•	•	•	•	•	•	•	•	•	LN	•	•	•
ELLINGTON	287	LN	•	•	•	•	LN	•	LN	•	•	•	LN	LN	LN	LN	LN	•	LN	•	•	•	LN	LN	•
FINDLEY LAKE	769	•	•	•	•	•	•	•	•	LN	•	•	•	•	•	•	•	LN	•	•	LN	•	•	•	•
FORESTVILLE	965	•	•	•	•	•	•	LN	•	•	LN	LN	•	•	•	•	•	•	•	•	•	LN	•	•	•
FREDONIA	672, 673, 679, 680	•	LN	LN	•	•	•	LN	•	•	LN	LN	•	•	•	•	•	•	•	•	•	LN	•	•	•
FREWSBURG	569	LN	•	•	•	•	LN	•	LN	•	•	•	LN	LN	LN	LN	LN	•	LN	•	•	•	LN	LN	•
GERRY	985	LN	•	•	•	•	LN	•	LN	•	•	•	LN	LN	LN	LN	LN	•	LN	•	•	•	LN	LN	•
JAMESTOWN/BUSTI/CELORON/ FALCONER/GREENHURST	483, 484, 485, 487, 489, 661, 664, 665	LN	•	LN	•	LN	LN	•	LN	•	•	•	LN	LN	LN	LN	LN	•	LN	•	•	•	LN	LN	•
KENNEDY	267	LN	•	•	•	•	LN	•	LN	•	•	•	LN	LN	LN	LN	LN	•	LN	•	•	•	LN	LN	•
LAKEWOOD/ASHVILLE	456, 763	LN	•	•	•	•	LN	•	LN	•	•	•	LN	LN	LN	LN	LN	•	LN	•	•	•	LN	LN	•
MAYVILLE/DEWITTVILLE	269, 290, 753	•	•	•	LN	•	•	•	•	LN	•	•	•	•	•	•	•	LN	•	•	LN	•	•	•	LN
PANAMA/NIOBE/WATTS FLATS	782	LN	•	•	•	•	LN	•	LN	•	•	•	LN	LN	LN	LN	LN	•	LN	•	•	•	LN	LN	•
RIPLEY	252, 736	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	LN	•	•	•	•	LN
SHERMAN	761	•	•	•	•	•	•	•	•	LN	•	•	•	•	•	•	•	LN	•	•	LN	•	•	•	•
SILVER CREEK	934	•	•	•	•	•	•	LN	•	•	LN	LN	•	•	•	•	•	•	•	•	•	LN	•	•	•
SINCLAIRVILLE	962	LN	•	LN	•	•	LN	•	LN	•	•	•	LN	LN	LN	LN	LN	•	LN	•	•	•	LN	LN	•
STEDMAN/STOW	789	LN	•	•	LN	•	LN	•	LN	•	•	•	LN	LN	LN	LN	LN	LN	LN	•	•	•	LN	LN	•
WESTFIELD	326, 793	•	LN	•	•	•	•	•	•	•	•	•	•	•	•	•	•	LN	•	•	•	•	•	•	LN

USA

ALABAMA-AL
Birmingham 205
Huntsville 256,938
Mobile 251
Montgomery 334

ALASKA-AK
Anchorage 907

ARIZONA-AZ
Flagstaff 928
Peoria 928, 623
Phoenix 480, 623, 602
Scottsdale 480
Tuscon 520

ARKANSAS-AR
Fayetteville 479
Jonesboro 870
Little Rock 501

CALIFORNIA-CA
Anaheim 657, 714
Bakersfield 661
Brea 714, 562, 657
Carlsbad 760, 442
Coronado 619
Danville 925
Escondido 442, 760
Eureka 707
Fresno 559
Glendale 818
Irvine 657, 714, 949
Long Beach 562
Los Angeles 213, 310, 323, 424, 661
Modesto 209
Monterey 831
Oakland 510
Orange 657, 714
Palo Alto 650
Pasadena 323, 626
Poway 858
Redding 530
Sacramento 916
San Bernadino 909
San Diego 619, 858
San Fernando 818
San Francisco 415, 628
San Jose 408, 669
San Mateo 650
San Ramon 925
Santa Barbara 805
Santa Monica 310, 424
Stockton 209
Temecula 951

COLORADO-CO
Boulder 303, 720
Colorado Springs 719
Denver 303, 720
Vail 970

CONNECTICUT-CT
Bridgeport 203
Hartford 860, 959
New Haven 203

DELAWARE-DE
All Locations 302

DISTRICT OF COLUMBIA-DC
Washington 202

FLORIDA-FL
Broward Cty 754, 954
Daytona Beach 386
Ft. Lauderdale 754, 954
Ft. Myers 239
Gainesville 352
Jacksonville 904
Kissimmee 321, 407, 863
Lakeland 863
Miami 305, 786
Orlando 321, 407
Palm City 772
Pensacola 850
Sarasota 941
St. Petersburg 727
Tallahassee 850
Tampa 813
W. Palm Beach 561

GEORGIA-GA
Albany 229
Atlanta 404, 678, 770, 470
Augusta 706, 762
Macon 478
Marietta 770, 678
Savannah 912

HAWAII-HI
All Locations 808

IDAHO-ID
All Locations 208

ILLINOIS-IL
Arlington Heights 847, 224
Carol Stream 331, 630
Chicago 312, 773, 872
Collinsville 618
Elk Grove Village 847
Joliet 708, 815
Peoria 309
Rockford 779, 815
Springfield 217
Waukegan 224, 847

INDIANA-IN
Anderson 765
Evansville 812, 930
Ft. Wayne 260
Gary 219
Greenwood 317, 463
Indianapolis 317, 463
Muncie 765
South Bend 574

IOWA-IA
Cedar Rapids 319
Des Moines 515
Dubuque 563
Mason City 641
Sioux City 712

KANSAS-KS
Dodge City 620
Kansas City 913
Topeka 785
Wichita 316

KENTUCKY-KY
Ashland 606
Bowling Green 270, 364
Lexington 859
Louisville 502
Madison 270, 364

LOUISIANA-LA
Baton Rouge 225
Houma 985
Lafayette 337
New Orleans 504
Shreveport 318

MAINE-ME
All Locations 207

MARYLAND-MD
Baltimore 410, 443, 667
Silver Springs 240, 301
St. Mary's 240

MASSACHUSETTS-MA
Bedford 339, 774, 781
Boston 857, 617
Cambridge 351, 339, 617
Lexington 339, 781
Lowell 351, 978
Salem 351, 978
Springfield 413
Worcester 508, 774

MICHIGAN-MI
Ann Arbor 734
Detroit 313
Flint 810
Grand Rapids 616
Kalamazoo 269
Lansing 517
Pontiac 248, 947
Saginaw 989
Sault Ste. Marie 906
Shelby 231
Warren 586

MINNESOTA-MN
Champlin 763
Duluth 218
Minneapolis 612
Rochester 507
Savage 952
St. Cloud 320
St. Paul 651

MISSISSIPPI-MS
Biloxi 228
Bolton 601, 769
Gulfport 228
Jackson 601, 769
Tupelo 662

MISSOURI-MO
Columbia 573
Kansas City 816
Sedalia 660
Springfield 417
St. Charles 314, 636
St. Louis 314

MONTANA-MT
All Locations 406

NEBRASKA-NE
Grand Island 308
Lincoln 402, 531
North Platte 308
Omaha 402, 531

NEVADA-NV
Carson City 775
Las Vegas 702

NEW HAMPSHIRE-NH
All Locations 603

NEW JERSEY-NJ
Atlantic City 609
Camden 856
Elizabeth 908
Hackensack 201, 551
Jersey City 201, 551
Newark 973, 862
New Brunswick 732, 848
Paterson 862, 973

NEW MEXICO-NM
Albuquerque 505
Las Cruces 575
Roswell 575
Santa Fe 505

NEW YORK-NY
Albany 518
Binghamton 607
Buffalo 716
Deer Park 631, 934
New York 212, 347, 718, 917, 929
Poughkeepsie 845
Rochester 585
Syracuse 315
Valley Stream 516
White Plains 914

NORTH CAROLINA-NC
Asheville 828
Charlotte 704
Fayetteville 910
Greensboro 336, 704
Raleigh-Durham 919, 984
Wilson 252

NORTH DAKOTA-ND
All Locations 701

OHIO-OH
Akron 234, 330
Cambridge 740
Chippewa on the Lake 234, 330
Cincinnati 513
Cleveland 216
Columbus 380, 614
Dayton 937
Elyria 440
Toledo 419, 567

OKLAHOMA-OK
Duncan 580
Oklahoma City 405
Tulsa 539, 918

OREGON-OR
Eugene 458, 541
Portland 503
Salem 503

PENNSYLVANIA-PA
Allentown 484, 610
Erie 814
Harrisburg 717
New Castle 724
Philadelphia 215, 267
Pittsburgh 412, 724, 878
Scranton 570
Springfield 610

RHODE ISLAND-RI
All Locations 401

SOUTH CAROLINA-SC
Charleston 843
Columbia 803
Greenville 864

SOUTH DAKOTA-SD
All Locations 605

TENNESSEE-TN
Chattanooga 423
Clarksville 931
Jackson 731
Knoxville 865
Memphis 901
Nashville 615, 629

TEXAS-TX
Abilene 325
Alvin 281, 346, 713, 832
Amarillo 806
Austin 512
College Station 979
Corpus Christi 361
Dallas 214, 972, 469
Del Rio 830
El Paso 575, 915
Fort Worth 817, 682
Galveston 409
Houston 281, 346, 713, 832
Laredo 956
Lufkin 936
Midland/Odessa 432
San Antonio 210, 830
Texarkana 430, 903
Waco 254
Wichita Falls 940

UTAH-UT
Logan 435
Salt Lake City 385, 801

VERMONT-VT
All Locations 802

VIRGINIA-VA
Arcola/Lincoln 571
Arlington 703
Charlottesville 434
Fairfax 571, 703
Marion 276
Norfolk 757
Richmond 703, 804
Roanoke 540

WASHINGTON-WA
Everett 425
Olympia 360
Seattle 206
Spokane 509
Tacoma 253
Vancouver 360

WEST VIRGINIA-WV
All Locations 304

WISCONSIN-WI
Eau Claire 534, 715
Green Bay 920
Madison 608
Milwaukee 414
Waukesha 262

WYOMING-WY
All Locations 307

CANADA

ALBERTA
Calgary 403
Edmonton 780

BRITISH COLUMBIA
Vancouver 604
Victoria 250
Manitoba 204, 431
New Brunswick 506
Newfoundland 709
Nova Scotia & Prince Edward Island 782, 902

ONTARIO
Hamilton 226, 519, 905
London 519, 226
North Bay 705, 249
Ottawa 613, 343
Thunder Bay 807
Toronto 416, 437, 647

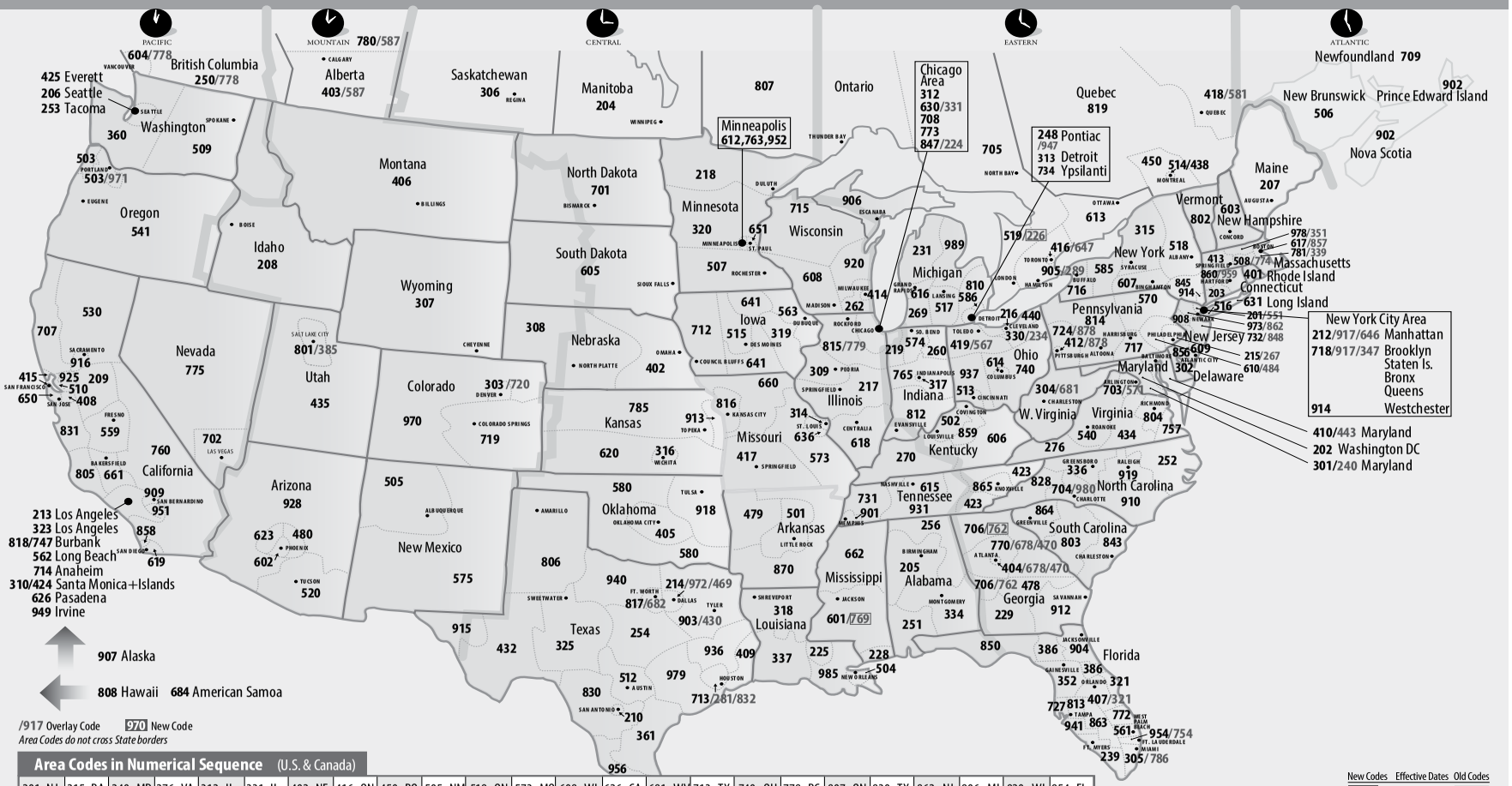
QUEBEC
Montreal 514, 438
Quebec City 418, 581
Sherbrooke 819, 873
St. Jean 450
Saskatchewan 306, 639
Yukon & Northwest Territories 867

ISLANDS

Anguilla 264
Antigua/Barbuda 268
Bahamas 242
Barbados 246
Bermuda 441
British Virgin Islands 284
Cayman Island 345
Dominica 767
Dominican Republic 809
Grenada 473
Guam 671
Jamaica 876
Montserrat 664
N. Mariana Islands 670
Puerto Rico 787, 939
St. Kitts & Nevis 869
St. Lucia 758
St. Vincent & Grenadines 784
Trinidad 868
Turk & Caicos Islands 649
U.S. Virgin Islands 340

Telephone Area Code Map

Effective Date of Map 06-10-09



Area Codes in Numerical Sequence (U.S. & Canada)

201 NJ	215 PA	240 MD	276 VA	312 IL	331 IL	402 NE	416 ON	450 PQ	505 NM	519 ON	573 MO	608 WI	626 CA	681 WV	713 TX	740 OH	778 BC	807 ON	830 TX	862 NJ	906 MI	920 WI	954 FL
202 DC	216 OH	248 MI	281 TX	313 MI	334 AL	403 AB	417 MO	464 IL	506 NB	520 AZ	574 IN	609 NJ	630 IL	682 TX	714 CA	747 CA	779 IL	808 HI	831 CA	863 FL	907 AK	925 CA	956 TX
203 CT	217 IL	250 BC	289 ON	314 MO	336 NC	404 GA	418 PQ	469 TX	507 MN	530 CA	575 NM	610 PA	631 NY	684 AS	715 WI	754 FL	780 AB	810 MI	832 TX	864 SC	908 NJ	928 AZ	959 CT
204 MB	218 MN	251 AL	301 MD	315 NY	337 LA	405 OK	419 OH	470 GA	508 MA	540 VA	580 OK	612 MN	636 MO	701 ND	716 NY	757 VA	781 MA	812 IN	843 SC	865 TN	909 CA	931 TN	970 CO
205 AL	219 IN	252 NC	302 DE	316 KS	339 MA	406 MT	423 TN	475 CT	509 WA	541 OR	585 NY	613 ON	641 IA	702 NV	717 PA	760 CA	785 KS	813 FL	845 NY	867 NT	910 NC	936 TX	971 OR
206 WA	224 IL	253 WA	303 CO	317 IN	347 NY	407 FL	425 WA	478 GA	510 CA	551 NJ	586 MI	614 OH	646 NY	703 VA	718 NY	763 MN	786 FL	814 PA	847 IL	870 AR	912 GA	937 OH	972 TX
207 ME	225 LA	254 TX	304 WV	318 LA	351 MA	408 CA	430 TX	479 AR	512 TX	559 CA	601 MS	615 TN	647 ON	704 NC	719 CO	765 IN	787 PR	815 IL	848 NJ	872 IL	913 KS	939 PR	973 NJ
208 ID	226 ON	256 AL	305 FL	319 IA	352 FL	409 TX	432 TX	480 AZ	513 OH	561 FL	602 AZ	616 MI	650 CA	705 ON	720 CO	769 MS	801 UT	816 MO	850 FL	878 PA	914 NY	940 TX	978 MA
209 CA	228 MS	260 IN	306 SK	320 MN	360 WA	410 MD	434 VA	484 PA	514 PQ	562 CA	603 NH	617 MA	651 MN	706 GA	724 PA	770 GA	802 VT	817 TX	856 NJ	901 TN	915 TX	941 FL	979 TX
210 TX	229 GA	262 WI	307 WY	321 FL	361 TX	412 PA	435 UT	501 AR	515 IA	563 IA	604 BC	618 IL	660 MO	707 CA	727 FL	772 FL	803 SC	818 CA	857 MA	902 NS	916 CA	947 MI	980 NC
212 NY	231 MI	267 PA	308 NE	323 CA	385 UT	413 MA	438 QC	502 KY	516 NY	567 OH	605 SD	619 CA	661 CA	708 IL	731 TN	773 IL	804 VA	819 PQ	858 CA	903 TX	917 NY	949 CA	985 LA
213 CA	234 OH	269 MI	309 IL	325 TX	386 FL	414 WI	440 OH	503 OR	517 MI	570 PA	606 KY	620 KS	662 MS	709 NF	732 NJ	774 MA	805 CA	828 NC	859 KY	904 FL	918 OK	951 CA	989 MI
214 TX	239 FL	270 KY	310 CA	330 OH	401 RI	415 CA	443 MD	504 LA	518 NY	571 VA	607 NY	623 AZ	678 GA	712 IA	734 MI	775 NV	806 TX	829 DR	860 CT	905 ON	919 NC	952 MN	

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Caribbean & Other Islands

242	Bahamas	670	C.N.M.I.
246	Barbados	671	Guam
264	Anguilla	758	St.Lucia
268	Antigua/Barbuda	767	Dominica
284	B.V.I.	784	St.Vincent
340	U.S.V.I.	787/ 939	Puerto Rico
345	Cayman Islands	809/ 829	Dominican Republic
441	Bermuda	868	Trinidad & Tobago
473	Grenada	869	St.Kitts & Nevis
649	Turks & Caicos	876	Jamaica
664	Montserrat		

New Codes		Effective Dates	Old Codes
747	CA	5/18/09	818
442	CA	5/16/09	760
364	KY	3/28/10	270
385	UT	5/18/09	801
681	WV	3/28/09	304

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DIALING INSTRUCTIONS

Station-to-Station Calls
To dial international calls, dial in sequence:

1. The International Access Code - 011
2. The Country Code - a two - or three - digit number.
3. The City Routing Code-a one-to five-digit number.
4. The local telephone number.

For example:
To place a call to Frankfurt, Germany, to telephone number 123456, you would dial: 0114969 then number.

Countries Not Listed:
Dial 00 for the operator and request an International operator who will advise you of the country's correct access code.

AMERICAN SAMOA **684**

ANDORRA **376**

ARGENTINA **54**
Buenos Aires 11

AUSTRALIA **61**
Melbourne 3
Sydney 2

AUSTRIA **43**
Innsbruck 512
Vienna 1

BAHRAIN **973**

BELGIUM **32**
Antwerpe 3
Brussels 2

BELIZE **501**
Punta Gorda 7

BOLIVIA **591**
La Paz 2

BRAZIL **55**
Brasilandia 61
Rio de Janeiro 21
Sao Paulo 11

CHILE **56**
Santiago 2
Valparaiso 32

COLOMBIA **57**
Cartagena 59

COSTA RICA **506**

CYPRUS **357**
Nicosia 2

DENMARK **45**

ECUADOR **593**
Cuenca 7
Quito 2

EL SALVADOR **503**

FIJI **679**

FINLAND **358**
Helsinki 9

FRANCE **33**
Nice 4
Paris 1

FRENCH ANTILLES **596**

FRENCH POLYNESIA **689**

GERMANY **49**
Berlin ..... 30 or 43
Bonn 228
Frankfurt 69
Munich 89

GREECE **30**
Rhodes 224

GUAM **671**

GUATEMALA **502**
Guatemala City 2

GUYANA **592**

HAITI **509**

HONDURAS **504**

HONG KONG **852**

ICELAND **354**

INDONESIA **62**
Jakarta 21

IRAN **98**
Teheran 21

IRAQ **964**

IRELAND **353**
Dublin 1
Galway 91

ISRAEL **972**
Haifa 4
Jerusalem 2
Tel Aviv-Jaffa 3

ITALY **39**
Florence 055
Naples 081
Rome 06
Venice 041

IVORY COAST **225**

JAPAN **81**
Tokyo 3
Yokohama 45

KENYA **254**
Nairobi 20

KUWAIT **965**

LIBERIA **231**

LIBYA **218**
Tripoli 21

LIECHTENSTEIN **423**

LUXEMBOURG **352**

MALAYSIA **60**
Kuala Lumpur 3

MEXICO **52**
Mexico City 55
Tijuana 664

MONACO **377**
All Points 93

NETHERLANDS **31**
Amsterdam 20
Rotterdam 10
The Hague 70

NETHERLANDS, ANTILLES **599**
Curacao 9

NEW CALEDONIA **687**

NEW ZEALAND **64**
Auckland 9
Wellington 4

NICARAGUA **505**
Managua 2

NIGERIA **234**
Lagos 1

NORWAY **47**

PANAMA **507**

PAPUA NEW GUINEA **675**

PARAGUAY **595**
Asuncion 21

PERU **51**
Arequipa 54
Lima 1

PHILLIPPINES **63**
Manila 2

POLAND **48**
Gdansk 58
Krakow 12
Warsaw 22

PORTUGAL **351**
Lisbon 21

ROMANIA **40**
Bucuresti 21

RUSSIA **7**
Belgorod 472
Ivanovo 493
Kaliningrad 401
Moscow (Municipal) 495
Moscow (Regional) 496
Oryol 486
Smolensk 481
Tula 487
Vladimir 492
Yaroslavl 852

SAN MARINO **378**

SAUDI ARABIA **966**
Riyadh 11

SENEGAL REPUBLIC **221**

SINGAPORE **65**

SOUTH AFRICA **27**

CAPE TOWN **21**
Pretoria 12

SPAIN **34**
Barcelona 93
Seville 95

SOUTH KOREA **82**

SRI LANKA **94**

SURINAME **597**

SWEDEN **46**
Goteborg 31
Stockholm 8

SWITZERLAND **41**
Berne 31
Geneva 22
Lucerne 41
Zurich ..... 43 or 44

TAIWAN **886**
Tainan 6
Taipei 2

THAILAND **66**
Bangkok 2

TUNISIA **216**
Tunis 1

TURKEY **90**
Istanbul 212
Izmir 232

UNITED ARAB EMIRATES **971**
Abu Dhabi 2
Ajman 6
Al Ain 3
Aweer 58
Dubai 4
Sharjah 6
Umm-Al-Quwain 6

UNITED KINGDOM **44**
Belfast (N. Ireland) 28
Cardiff (Wales) 29
Edinburgh (Scotland) 131
Glasgow (Scotland) 141
Liverpool (England) 151
London 20

URUGUAY **598**
Canelones 332
Mercedes 532
Montevideo 2

VATICAN CITY **39**

VENEZUELA **58**
Caracas 212
Maracaibo 61

CALLER ID / NAME + NUMBER

Identifies the name and number of incoming callers before you answer the phone.

How to use Calling Name and Number:

- When you receive a call, wait until your telephone completes the first ringing signal.
- The telephone number calling you-and the name associated with that number in telephone company records– will automatically appear on your display screen.
- If you choose to answer the call, the name and number will remain on the screen until you or the caller hangs up.

Note:

- Subscription to Calling Name and Number services requires the lease or purchase of a display telephone or an add-on display unit.
- If a letter "P" or "Private" appears on your display after the first ring, the caller may have blocked the display of their name and number by pressing *67 (or dialing 1167 on a rotary phone) before placing the call. You can choose whether or not to answer the call.
- If "unknown name," "unknown number," "out of area," or "0" appears, the caller is in an area that does not support Calling Number services.
- This service is available on a monthly fee basis only.

CALLER ID / NUMBER ONLY

Identifies the telephone numbers of incoming callers before you answer the phone.
The telephone number of the person calling you will automatically appear on your display screen.

Note:

- Subscription to Calling Number requires the lease or purchase of a display telephone or an add-on display unit.
- If a "private" or "anonymous" appears on your screen, the caller may have blocked the display of their number before placing the call.
- If "out of area" or "unknown number" appears, the caller is in an area that does not support Caller ID services.
- This service is available on a monthly fee basis only.

CALL RETURN

Allows you to automatically dial the number of your last incoming call, whether you answered it or not.

How to use Call Return:

- Pick up the handset and listen for a normal dial tone.
- Press: [*] [6] [9] (On a rotary phone, dial 1169.)
- Listen for an announcement that will tell you the phone number of the party who called you last.

If you wish to return the call, dial 1, listen for ringing, and wait for the party to answer.
If you do not wish to return the call, hang up.
If the line is busy, listen for an announcement telling you the number is busy and hang up. You will hear a long-short-long ring when the line is free; your call will automatically be made when you lift the handset.

To Cancel:

Press: [*] [8] [9] (On a rotary phone, dial 1189.)

Note:

- Repeated attempts to establish the call will occur for a 30 minute period upon customer activation.
- Feature cannot be activated to a telephone number that is call forwarded to another number.
- Does not work on 800 numbers, 900 numbers, or numbers outside the specified service area.
- This service is available on a monthly fee or per use basis.

NUMBER REDIAL

Dials the last number you called whether it was answered, unanswered or busy, then alerts you when the line becomes available.

How to use Number Redial:

- To redial your last outgoing call, pick up the handset and listen for a normal dial tone.
- Press: [*] [6] [6] (On a rotary phone, dial 1166.)
- If the last number called was busy your phone will check the number for up to 30 minutes.
- A special callback ring alerts you if the line becomes free.
- Pick up the handset to automatically place the call.

To Cancel:

Press: [*] [8] [6] (On a rotary phone, dial 1186.)

Note:

- While Number Redial is active, you still may make and receive other calls.
- Number Redial will continuously attempt to call back a busy number for 30 minutes. After 30 minutes, your request will be canceled.
- You can use Number Redial for more than one busy number at a time. You will hear a special ring when one of these numbers becomes idle: however, you will not be able to tell which of the numbers it is.
- If the number you are trying to reach is outside the area served by Number Redial, you will hear a recording advising you that the call cannot be made.
- Calls placed to 800, 900 numbers, Directory Assistance, 911, International, Direct Dialed or calls preceded by an inter-exchange carrier access code cannot be activated by Number Redial.
- This service is available on a monthly fee or per use basis.

DISTINCTIVE RINGING/CALL WAITING

Allows the customer to designate up to 31 specific telephone numbers, so that calls from those numbers may be identified using Distinctive Ringing features as well as distinctive Call Waiting tones.

How to use Distinctive Ringing/Call Waiting:

- Pick up the handset and listen for the dial tone.
- Press: [*] [6] (On a rotary phone, dial 1161.)
- Listen for an announcement telling you whether the feature is currently on or off. The recorded voice will tell you how many (if any) numbers are currently stored on your list.
- Choose from the following options:
  - Press: [3] to turn on/off.
  - Press: [1] to review your list.
  - Press: [#] to add a number.
  - Press: [*] to delete a number.

(Continued Next Page)

- Press: 0 7 to delete while reviewing your list.
- Press: 0 8 to remove all entries from your Distinctive Ringing/ Call Waiting list.
- Press: 0 9 to remove private entries.
- Press: 0 to repeat instructions.

To add the last caller to your list:

- Press: # 0 1 #
- Listen to the ringing pattern or Call Waiting tones:
  - When called from any number on your list:
    - (A **short-short** ringing pattern or tone.)*
  - When called from any other number:
    - (**Normal** ringing pattern or tone.)*

** Requires separate subscription to "Call Waiting" service to hear the distinctive call waiting tone.*

Note:

- You may press 1, 0, #, or * at any time rather than waiting for the voice instructions.
- Private entries are callers who have blocked their Call ID information.
- This service is available on a monthly fee or per use basis.

SELECTIVE CALL ACCEPTANCE

Allows you to screen incoming calls by creating a list of up to 31 numbers from which you are willing to accept calls. Calls from numbers not contained on your list receive an announcement that informs the caller that you are not receiving calls at this time.

To Use Selective Call Acceptance:

- Pick up the handset and listen for the dial tone.
- Press: * 6 4 (On a rotary phone, dial 1164.)
- Listen for an announcement telling you whether the feature is currently on or off. The recorded voice will then tell you how many (if any) numbers are stored on your acceptance list.
- Choose from the following options:
  - Press: 3 to turn on/off.
  - Press: 1 to review your list.
  - Press: # to add a number.
  - Press: * to delete a number.
  - Press: 0 7 to delete while reviewing your list.
  - Press: 0 8 to remove all entries from your Selective Call Acceptance list.
  - Press: 0 9 to delete all private numbers.
  - Press: 0 to repeat instructions.

To add the last caller to your list:

- Press: # 0 1 #

Note:

- You may press 1, 0, #, or * at any time rather than waiting for the voice instructions.
- Private numbers are callers who have blocked their Call ID information.
- This service is available on a monthly fee or per use basis.

SELECTIVE CALL FORWARDING

Allows you to create a list of up to 31 numbers, and program a forwarding number. When someone on your list calls, their call will ring at the forwarding number location. All other calls ring to your line as normal.

How to use Selective Call Forwarding:

- Pick up the handset and listen for the dial tone.
- Press: * 6 3 (On a rotary phone, dial 1163.)
- Listen for an announcement telling you whether the feature is currently on or off. The recorded voice will then tell you how many (if any) numbers are stored on your forward list.
- Choose from the following options:
  - Press: 3 to turn on/off.
  - Press: 1 to review your list.
  - Press: # to add a number.
  - Press: * to delete a number.
  - Press: 0 7 to delete while reviewing your Selective Call Forwarding list.
  - Press: 0 8 to remove all entries.
  - Press: 0 9 to remove private entries.
  - Press: 0 to repeat instructions.

To add the last caller to your list:

- Press: # 0 1 #

To enter the "Forward To" number:

The first time you turn on the service, you'll be asked to enter the number you'd like your special calls forwarded to.

Note:

- You may press 1, 0, #, or * at any time rather than waiting for the voice instructions.
- The list you create here is separate from any other lists you may be using for Distinctive Ringing/Call Waiting, Selective Call Acceptance, Selective Call Rejection, and similar services.
- This service can work with Call Forward (all calls). Numbers on your preferred list will follow you to your Selective Call Forward number. All other calls will be routed to your regular Call Forward number.

SELECTIVE CALL REJECTION

Allows you to create a list of up to 31 numbers. When someone on your list tries to call you, they will be notified that you are not accepting calls at this time.

How to use Selective Call Rejection:

- Pick up the handset and listen for the dial tone.
- Press: * 6 0 (On a rotary phone, dial 1160.)
- Listen for an announcement telling you whether the feature is currently on or off. The recorded voice will tell you how many (if any) numbers are currently stored on your rejection list.
- Choose from the following options:
  - Press: 3 to turn on/off.
  - Press: 1 to review your list.
  - Press: # to add a number.
  - Press: * to delete a number.
  - Press: 0 7 to delete while reviewing your list.
  - Press: 0 8 to delete all numbers from your Selective Call Rejection list.
  - Press: 0 9 to remove private entries.
  - Press: 0 to repeat instructions.

After receiving an annoying call, you may wish to prevent that person from calling you in the future, even if you do not know the party's telephone number.

To add the last caller to your list:
- Press: # 0 1 #

Note:
- You will not be notified when or how many calls have been rejected.
- You may press 1, 0, #, or * at any time rather than waiting for the voice instructions.
- Private numbers are callers who have blocked their Call ID information.
- This service is available on a monthly fee or per use basis.

ANONYMOUS CALL REJECTION

Allows you to reject incoming calls from calling parties who chose to block their numbers from being displayed. The calling party will receive an announcement indicating that the person they are calling does not wish to receive calls from callers who choose to block their numbers.

To Activate Anonymous Call Rejection:
- Pick up the handset and listen for the dial tone.
- Press: * 7 7 (On a rotary phone, dial 1177.)
- Listen for confirmation tone or announcement. Hang up.

When Someone Calls:
- Callers who have blocked the display of their number and name will hear an announcement that you do not accept anonymous calls and they should cancel the blocking option and try again.
- All other calls will ring through as usual.

To Cancel:
- Press: * 8 7 (On a rotary phone, dial 1187.)
- Listen for a confirmation tone or announcement. Hang up.

Note:
- You will not be notified when or how many calls have been rejected.
- This feature is available upon request.

CALL TRACE

Allows you to trace the last incoming call.

To Use Call Trace:
- Immediately after receiving a harassing call depress the Switch hook to receive dial tone.
- Press: * 5 7 (On a rotary phone, dial 1157.)
- You will then hear the recording: "The last incoming call has been traced." The subscriber should then write down the date and exact time the call was received.
- Consult with your local law enforcement agency as soon as possible as to how to proceed.
- The call you traced will be logged at the telephone company. If you decide to follow up on the matter we'll provide the call trace information to local authorities only.

Note:
- Call Trace should be used immediately after you hang up on the call you wanted traced. If you get another call, or hear a Call Waiting tone first, you will trace the wrong call.
- A charge will be added to your monthly telephone bill for each call trace activated.

CALL ID BLOCKING/PER-CALL BLOCKING

Blocks the delivery of your number from being displayed on other subscribers' Caller 10 devices.

How to use Per-Call Blocking:
- Pick up your handset and listen for the dial tone.
- Press: * 6 7 (On a rotary phone, dial 1167.)
- Dial the number you're calling as usual.
- The person you've called will not be able to see your number displayed on their display screen. Instead, the word "private" or "anonymous" will be displayed.

Note:
- You must dial * 6 7 each time you wish to place a call that is to be blocked, otherwise your number will be released to the person receiving your call.
- If the called party has Anonymous Call Rejection, you must leave your number unblocked to complete your call.
- When dialing certain numbers, such as 800 or 900 numbers or 911, your number may be displayed through a different technology called Automatic Number Identification (ANI). Neither All-Call or Per-Call Blocking will prevent your number from being displayed in these cases.

ID BLOCKING - ALL CALL BLOCKING

Blocks your number from being displayed on other subscribers' Caller ID devices.

To allow your number to be displayed:
- Pick up your handset and listen for the dial tone.
- Press : * 8 2 (On a rotary phone, dial 1182.)
- Dial the number you're calling. Your number will be unblocked for this call only. All-Call Blocking will be automatically reactivated.

Note:
- If the called party has Anonymous Call Rejection, you must leave your number unblocked to complete your call.
- When dialing certain numbers, such as 800 or 900 numbers or 911, your number may be displayed through a different technology called Automatic Number Identification (ANI). Neither All-Call or Per-Call Blocking will prevent your number from being displayed in these cases.

CALL WAITING

Alerts you to incoming calls while your line is in use. The service signals you with a tone.

How to use Call Waiting:

When you are talking on the phone and hear the Call Waiting tone, you may:
- End the first call by hanging up. The phone will ring and when you answer it, you are connected to the second call.
- Depress the "Switchhook" or receiver button for a half second to place the first caller on hold. You are then automatically connected to the second caller. You can alternate between the two calls each time you depress the "Switchhook."
- Ignore the tone and continue talking with the first caller. The second caller will not interrupt you, but may think you are not home because they will hear a normal ring.

Note:
- This service is available on a monthly fee basis only.

CANCEL CALL WAITING

Gives you the option to cancel Call Waiting on a call-by-call basis. This can be done before you place the call or during a call.

How to use Cancel Call Waiting:

You may choose to cancel call waiting on a: call-by-call basis if you use the line for Internet access or you don't want to be distracted by call waiting tones on a particular call.

- Press: [*] [7] [0] (On a rotary phone, dial 1170.)
- Wait for second dial tone and place your call.
- Call Waiting has been canceled for this call. It will automatically be reactivated when you hang up.

Note:

- You must have Three-Way Calling to "turn off" Call Waiting during a call.
- The "Switchhook" is the button the handset pushes down when you hang up the phone. Some telephones may have a Link or Flash key you can press instead.
- To cancel Call Waiting during a call, depress the "Switchhook" or receiver button for half a second then continue as above.
- This service is available on a monthly fee basis only.

CALLER ID/CALL WAITING

Allows you to receive the Calling Name and Number (or Number Only) Identification for a new incoming call while on an existing call.

Note:

- This service is available on a monthly fee basis only.

CALL FORWARDING

Allows you to redirect all Incoming Calls to another telephone number. This service uses a courtesy call so you can notify a party at the "forward-to-number" that you will be forwarding your calls to their number.

How to use Call Forwarding:

To Set Up:

- Pick up the handset and listen for a normal dial tone.
- **Fredonia Customers:** Press: [7] [2] [#] (On a rotary phone, dial 1172).
- **All Other Customers:** Press [*] [7] [2] (On a rotary phone, dial 1172).
- Wait for second dial tone.
- Dial the telephone number where calls are to be forwarded, (If the number is long distance, toll charges will be billed to your number for each call that is forwarded.)
- **Fredonia Customers:** The telephone at the forwarded location will ring. If answered, Call Forwarding is activated, and you may hang up. If unanswered or busy, hang up and repeat Steps. Listen for the, confirmation tone alerting you that Call Forwarding is activated.
- **All Other Customers:** Wait for the confirmation tone alerting you that Call Forwarding is in effect.

To Cancel:

- **Fredonia Customers:** Press: [7] [3] [#] (On a rotary phone, dial 1173).
- **All Other Customers:** Press: [*] [7] [3] (On a rotary phone, dial 1173).
- Wait for the confirmation tone alerting you that Call Forwarding has been canceled.
- Hang up your telephone. Call Forwarding is deactivated.

Note:

- Dial the number exactly as if you are calling directly. For a local number dial the 10-digit phone number. For a long distance call, dial "1" plus the area code. Or, if you have Speed Calling, you may dial one of your codes instead.
- When your telephone number is forwarded and someone calls, your telephone will still receive a "Reminder Ring" to let you know your Call Forward is activated.
- To change your Call Forwarding number simply cancel your present number and repeat set up steps.
- This service is available on a monthly fee or per use basis.

CALL FORWARD BUSY

Automatically redirects incoming calls to a predesignated telephone number or to Voicemail when your line is busy. Stop in or call our business office to arrange this service.

Note:

- This service is available on a monthly fee basis only.

CALL FORWARDING NO ANSWER

Automatically redirects all calls to another telephone number or to Voicemail when your telephone is not answered within a specific amount of time.

Note:

- This service is available on a monthly fee basis only.

DISTINCTIVE RINGING

Allows up to three additional telephone numbers to your telephone line. Use one for the adults... and another for the children. You can answer the phone differently for different callers.

Note:

- Only one conversation can be held at a time. Although you have more than one telephone number, you still have just one line.
- This service is available on a monthly fee basis only.

THREE-WAY CALLING

Allows you to have a conference call with two other parties. With this service, you can initiate calls to both parties or add another party to an established call.

How to use Three-Way Calling:

- Pick up the receiver, listen for the dial tone and place first call.
- After your party answers, press "Switchhook" and listen for second dial tone.
- Place second call.When your party answers, depress "Switchhook" again to connect all parties.
- When call is complete, hang up to deactivate service.

To Disconnect the Third Party:

- If either of the other two parties hangs up, you can continue to talk to the one remaining.
- You can add a third party even if you did not place the first call.

To Disconnect Completely:

- Simply hang up.

Note:

- This service is available on a monthly fee basis only.

DO NOT DISTURB WITH OVERRIDE

Do Not Disturb with Override - Allows a customer to prevent incoming calls from ringing their line by diverting them to a recorded announcement. The customer defines a time when they would like to restrict their incoming calls. A Personal Identification Number (PIN) is provided to the customer, which will override the DND feature and allow the call to ring at their home. The customer has the option to give out the override code to people they will allow to call through during their restricted hours.

How to use Do Not Disturb with Override:

- Dial 716-673-9363 to use service. (716-673-9DND)
- Press: 1 To turn on/off.
- Press: 2 To review or change start time.
- Press: 3 To review or change stop time.
- Press: 4 To change override code.
- Press: 0 To exit.

Note:

- Call Denial Announcement: We're sorry, the number you have reached is not accepting calls at this time.
- Service State: Your do not disturb service is now off (or On).
- Enter Override Code: Please enter the override code to allow incoming calls to complete.
- Great for, nurses, police officers, any shift workers, or anyone not wishing to be disturbed during the dinner hour.
- The customer controls the time of day restriction, whether the feature is activated or deactivated, and may change the override code as necessary.
- Service does not work with a "Teen Line."
- Available to Fredonia Customers only at this time.

SPEED DIAL - 8 OR 30

Speed Dial - 8 or 30 - Allows you to program 8 or 30 separate telephone numbers and access codes into one or two digit speed dial numbers.

How to set up Speed Dial-8 or 30:

- Fredonia Customers, Press: 7 4 # for 8.
  (On rotary, dial 1174)
- Fredonia Customers, Press: 7 5 # for 30.
  (On rotary, dial 1175 and allow a 4 second pause)
- All Other Customers, Press: * 7 4 for 8.
  (On rotary, dial 1174)
- All Other Customers, Press: * 7 5 for 30.
  (On rotary, dial 1175)
- Dial any code number from 2 to 9 or 20 to 49.
- Dial the telephone number to be assigned to that code number, then press the * button.
- Wait for confirmation tones (beeps), and hang up.

All Other Customers:

To Review your Speed Dial List:

- Pick up handset and listen for dial tone.
- Press * 7 8 to review your Speed Dial 8 list.
- Press * 7 9 to review your Speed Dial 30 list.

Example for Fredonia Customers:

To set up a Fredonia customer on Speed Dial:

- Dial 7 4 # then 2, then 716-673-3000, then #. Then in the future to place the call to the Dunkirk and Fredonia Telephone Office just Dial: 2 #.

How to use Speed Dial - 8 or 30:

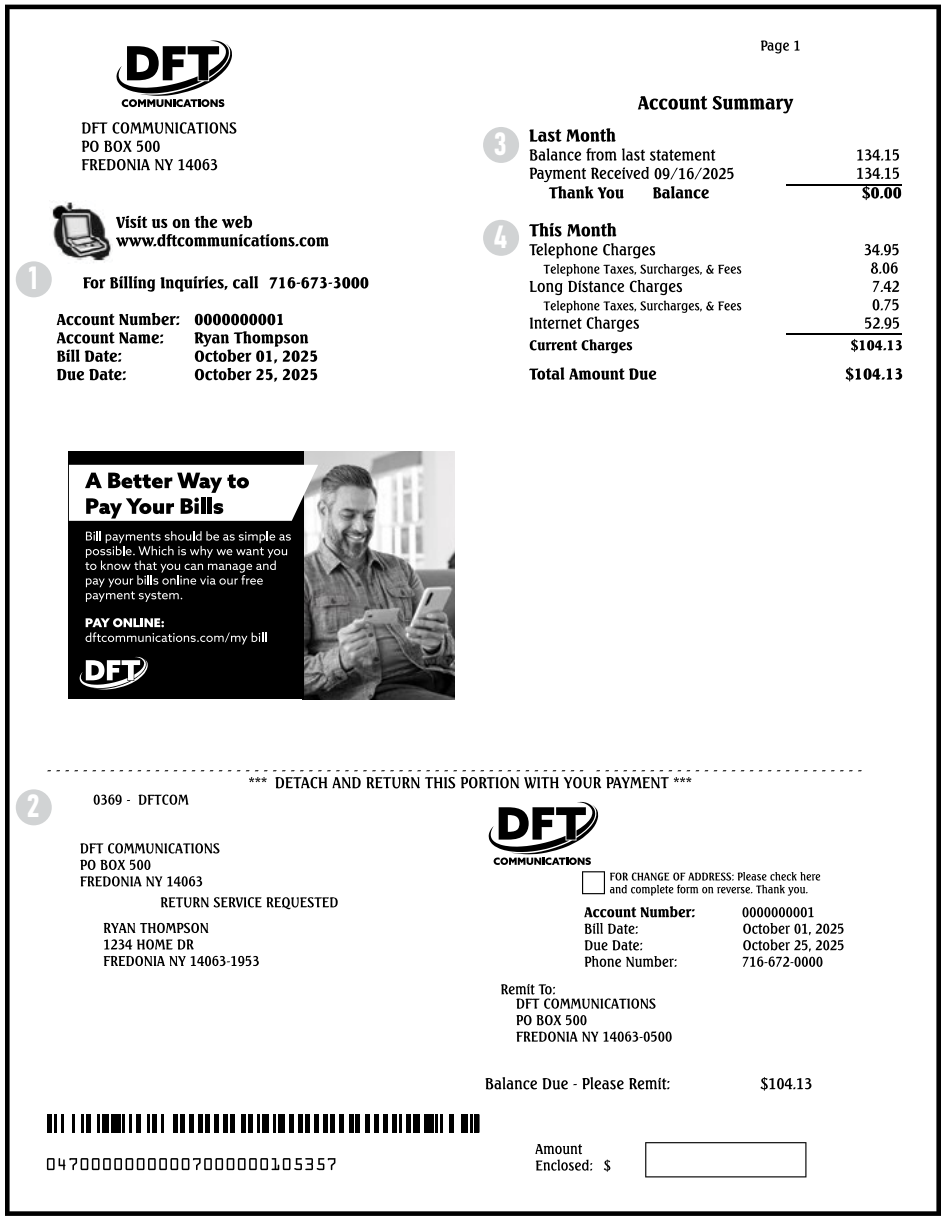
- Dial code for number you wish to call followed by #.
- Call will be placed.

Note:

- This service is available on a monthly fee basis only.

YOUR BILL SUMMARY PAGE

The first page of your billing statement summarizes your monthly activity. Subsequent pages explain your charges in more detail.



DFT COMMUNICATIONS

Page 1

DFT COMMUNICATIONS
PO BOX 500
FREDONIA NY 14063

Visit us on the web
www.dftcommunications.com

1 For Billing Inquiries, call 716-673-3000

Account Number: 0000000001
Account Name: Ryan Thompson
Bill Date: October 01, 2025
Due Date: October 25, 2025

Account Summary

3 Last Month

Balance from last statement	134.15
Payment Received 09/16/2025	134.15
Thank You Balance	$0.00

4 This Month

Telephone Charges	34.95
Telephone Taxes, Surcharges, & Fees	8.06
Long Distance Charges	7.42
Telephone Taxes, Surcharges, & Fees	0.75
Internet Charges	52.95
Current Charges	$104.13
Total Amount Due	$104.13

A Better Way to Pay Your Bills

Bill payments should be as simple as possible. Which is why we want you to know that you can manage and pay your bills online via our free payment system.

PAY ONLINE:
dftcommunications.com/my bill

DFT

*** DETACH AND RETURN THIS PORTION WITH YOUR PAYMENT ***

2 0369 - DFTCOM

DFT COMMUNICATIONS
PO BOX 500
FREDONIA NY 14063
RETURN SERVICE REQUESTED

RYAN THOMPSON
1234 HOME DR
FREDONIA NY 14063-1953

DFT COMMUNICATIONS

FOR CHANGE OF ADDRESS: Please check here and complete form on reverse. Thank you.

Account Number: 0000000001
Bill Date: October 01, 2025
Due Date: October 25, 2025
Phone Number: 716-672-0000

Remit To:
DFT COMMUNICATIONS
PO BOX 500
FREDONIA NY 14063-0500

Balance Due - Please Remit: $104.13

047000000000007000000105357

Amount Enclosed: $

1 Identification

This information appears on every page of your bill. It includes your name, account number, billing date, payment due date, and a number you may call for inquiries.

2 Return Stub

Detach this section at the perforation and return it to our office with your payment. This stub displays information we need to post the payment to your account properly. This includes your name and address, account number, and the amount you owe. There is also space for you to write in the actual amount of your payment (unless the bill will be paid automatically). Our address also appears on this page so that it will show up through the window of your return envelope.

3 Last Month

This section contain charges from your previous bill and any adjustments and payments received against those charges since the last billing date.

4 This Month

This section lists your current charges by service type and the total amount due.

Charges for each subscribed service: The total of monthly charges and other charges and credits for all subscriber services.

Long Distance Charges: The total of long distance charges.

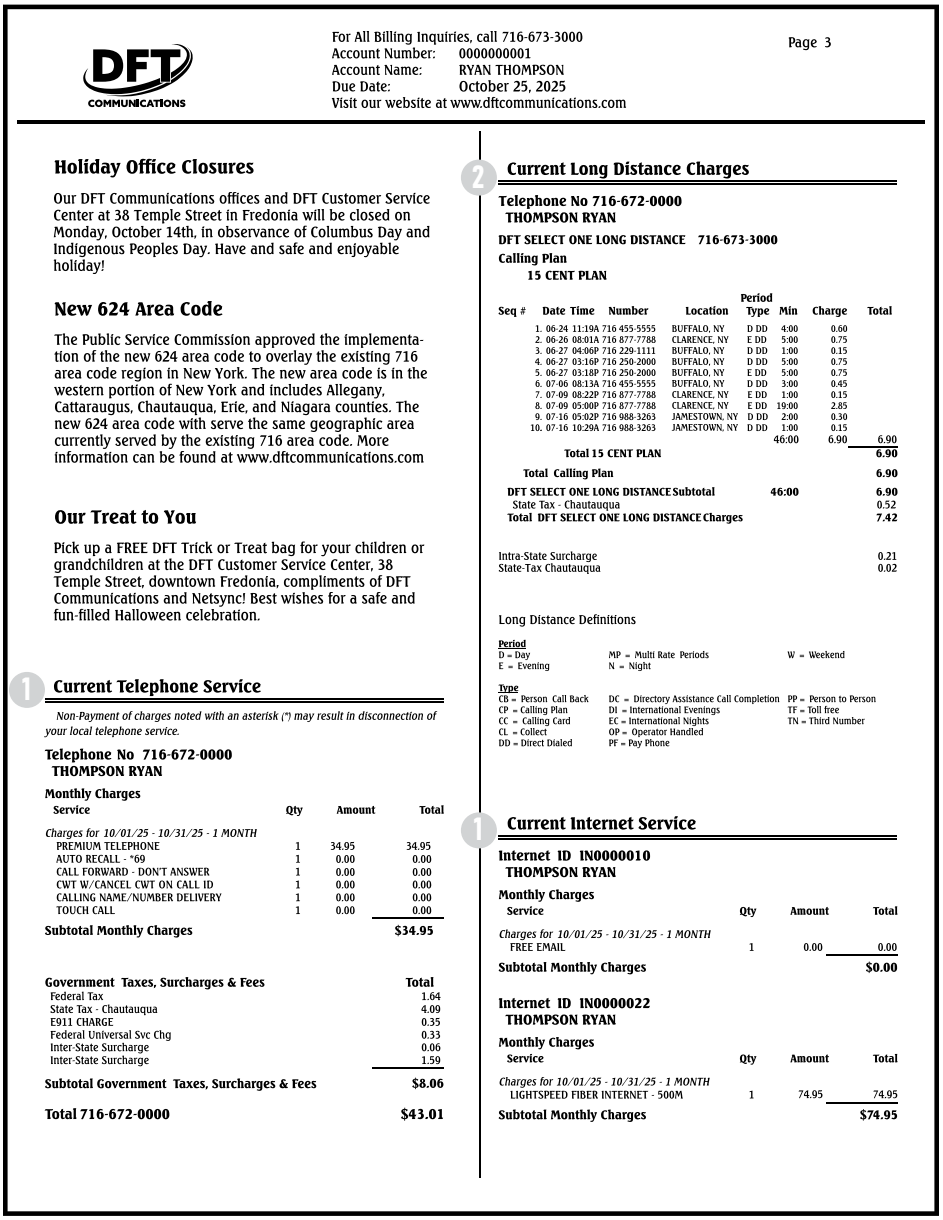
Taxes: Taxes are listed individually by tax type (State, Local, etc.).

Questions?

Please contact the Customer Service Department at the number shown on your bill.

CHARGES INSIDE YOUR BILL

Pages inside your bill that explain your charges in more detail.



DFT COMMUNICATIONS

For All Billing Inquiries, call 716-673-3000
Account Number: 0000000001
Account Name: RYAN THOMPSON
Due Date: October 25, 2025
Visit our website at www.dftcommunications.com

Page 3

Holiday Office Closures

Our DFT Communications offices and DFT Customer Service Center at 38 Temple Street in Fredonia will be closed on Monday, October 14th, in observance of Columbus Day and Indigenous Peoples Day. Have and safe and enjoyable holiday!

New 624 Area Code

The Public Service Commission approved the implementation of the new 624 area code to overlay the existing 716 area code region in New York. The new area code is in the western portion of New York and includes Allegany, Cattaraugus, Chautauqua, Erie, and Niagara counties. The new 624 area code with serve the same geographic area currently served by the existing 716 area code. More information can be found at www.dftcommunications.com

Our Treat to You

Pick up a FREE DFT Trick or Treat bag for your children or grandchildren at the DFT Customer Service Center, 38 Temple Street, downtown Fredonia, compliments of DFT Communications and Netsync! Best wishes for a safe and fun-filled Halloween celebration.

1 Current Telephone Service

Non-Payment of charges noted with an asterisk (*) may result in disconnection of your local telephone service.

Telephone No 716-672-0000
THOMPSON RYAN

Monthly Charges

Service	Qty	Amount	Total
Charges for 10/01/25 - 10/31/25 - 1 MONTH			
PREMIUM TELEPHONE	1	34.95	34.95
AUTO RECALL - *69	1	0.00	0.00
CALL FORWARD - DON'T ANSWER	1	0.00	0.00
CWT W/CANCEL CWT ON CALL ID	1	0.00	0.00
CALLING NAME/NUMBER DELIVERY	1	0.00	0.00
TOUCH CALL	1	0.00	0.00
Subtotal Monthly Charges			**$34.95**

Government Taxes, Surcharges & Fees	Total
Federal Tax	1.64
State Tax - Chautauqua	4.09
E911 CHARGE	0.35
Federal Universal Svc Chg	0.33
Inter-State Surcharge	0.06
Inter-State Surcharge	1.59
Subtotal Government Taxes, Surcharges & Fees	**$8.06**
Total 716-672-0000	**$43.01**

2 Current Long Distance Charges

Telephone No 716-672-0000
THOMPSON RYAN

DFT SELECT ONE LONG DISTANCE 716-673-3000
Calling Plan
15 CENT PLAN

Seq #	Date	Time	Number	Location	Period Type	Min	Charge	Total
1.	06-24	11:19A	716 455-5555	BUFFALO, NY	D DD	4:00	0.60	
2.	06-26	08:01A	716 877-7788	CLARENCE, NY	E DD	5:00	0.75	
3.	06-27	04:06P	716 229-1111	BUFFALO, NY	D DD	1:00	0.15	
4.	06-27	03:16P	716 250-2000	BUFFALO, NY	D DD	5:00	0.75	
5.	06-27	03:18P	716 250-2000	BUFFALO, NY	E DD	5:00	0.75	
6.	07-06	08:13A	716 455-5555	BUFFALO, NY	D DD	3:00	0.45	
7.	07-09	08:22P	716 877-7788	CLARENCE, NY	E DD	1:00	0.15	
8.	07-09	05:00P	716 877-7788	CLARENCE, NY	E DD	19:00	2.85	
9.	07-16	05:02P	716 988-3263	JAMESTOWN, NY	D DD	2:00	0.30	
10.	07-16	10:29A	716 988-3263	JAMESTOWN, NY	D DD	1:00	0.15	
						46:00	6.90	6.90
			Total 15 CENT PLAN					**6.90**
			Total Calling Plan					**6.90**
			DFT SELECT ONE LONG DISTANCE Subtotal			**46:00**		**6.90**
			State Tax - Chautauqua					0.52
			Total DFT SELECT ONE LONG DISTANCE Charges					**7.42**

Intra-State Surcharge 0.21
State-Tax Chautauqua 0.02

Long Distance Definitions

Period
D = Day; E = Evening; MP = Multi Rate Periods; N = Night; W = Weekend

Type
CB = Person Call Back; CP = Calling Plan; CC = Calling Card; CL = Collect; DD = Direct Dialed; DC = Directory Assistance Call Completion; DI = International Evenings; EC = International Nights; OP = Operator Handled; PF = Pay Phone; PP = Person to Person; TF = Toll free; TN = Third Number

1 Current Internet Service

Internet ID IN0000010
THOMPSON RYAN

Monthly Charges

Service	Qty	Amount	Total
Charges for 10/01/25 - 10/31/25 - 1 MONTH			
FREE EMAIL	1	0.00	0.00
Subtotal Monthly Charges			**$0.00**

Internet ID IN0000022
THOMPSON RYAN

Monthly Charges

Service	Qty	Amount	Total
Charges for 10/01/25 - 10/31/25 - 1 MONTH			
LIGHTSPEED FIBER INTERNET - 500M	1	74.95	74.95
Subtotal Monthly Charges			**$74.95**

1 Current Service Charges

This area lists each recurring monthly charge posted to your account for a subscribed service network such as telephone service. This section identifies each charge and shows the effective dates, number of units charged for, the cost per unit and the total cost. This area may be followed by a section for Other Charges and Credits, which displays any non-recurring charges and credits posted to your account during this billing cycle. It includes a description of each charge or credit and the amount. And associated Taxes, Surcharges, and Fees will also be displayed.

2 Current Long Distance Charges

This section shows all the toll calls placed during the current billing cycle. In addition to details for each toll call. It groups calls by "call type" to show all calls and subtotals within each calling plan, direct dialed, and other call types. The calls are also grouped and subtotaled by long distance carriers and you may have separate sections or pages for calls handled by different carriers.

Questions?

Please contact the Customer Service Department at the number shown on your bill.

DFT COMMUNICATIONS

Northern Chautauqua

COMMUNITY DIRECTORY • 2025-2026

White Pages

The Telephone Company assumes no liability for errors or omissions occurring in the Alphabetical Directory. Errors or omissions will be corrected in the subsequent issue if reported in writing to the company.

#

64 ON THE ROCKS 64 W Main, Fredonia....716-672-6464

A

A D TITUS & CO MONUMENTS 41 White, Fredonia....716-672-8456
A SAM FARM INC 4883 W Lake Rd, Dunkirk....716-366-6666
ABATE Paul 45 Barker, Fredonia....716-672-4238
ABELL Robert & Carol 7024 Bowers Rd, Cassadaga....716-595-3491
ABSOLUT CARE OF WESTFIELD 26 Cass, Westfield....716-326-4646
ACCESS CHAUTAUQUA COUNTY TV, INC Mayville....716-753-5225
ACCESS FREDONIA 9 Church, Fredonia....716-672-5599
ACKLEY Richard P 298 Water, Fredonia....716-672-6016
ADAM John 3053 Bernard Rd, Cassadaga....716-595-2007
ADD LUMBER TRUE VALUE 148 Willow Rd, Dunkirk....716-366-1622
ADVANCED MANUFACTURING TECHNOLOGY INC 560 W 3rd, Jamestown....716-488-9827
ADVANCED PRODUCTION GROUP
10722 Bennett Rd, Dunkirk....716-366-5090
Or Call....716-853-6500
ADVANCED SATELLITE ANTENNA PROFESSIONALS
Division of Lane TV & Satellite Sales
6073 Rt 380 Centralia Corners, Sinclairville....716-595-3240
ADVANCED SEPTIC SERVICE LLC
Bemus Point....716-386-6655
Cassadaga....716-595-2526
Clymer....716-355-4257
Fredonia....716-679-7867
Jamestown....716-665-7822
ADVANCED TRUCK SPECIALTIES 4735 W Lake Rd, Dunkirk....716-785-6364
AGRIAMERICA FRUIT PRODUCTS LLC 200 Water, Fredonia....716-672-2021
ALBERT Perry & Barbara 304 E Main, Fredonia....716-672-2913
ALCH Marion & Monika 12 Cottage Row, Lily Dale....716-595-2156
ALDRICH Brian & Ann 3146 E Main Rd, Dunkirk....716-673-9043
Douglas & Colleen 2841 Tarbox Rd, Cassadaga....716-672-2708
Scott Whitaker Rd, Fredonia....716-672-5613
ALESSI Daniel & Candyce 3298 New Rd, Dunkirk....716-672-4296
ALEXANDER Beverly 341 Maple Av, Cassadaga....716-595-2379
ALL MAKES FREDONIA INC 10398 Bennett Rd, Fredonia....716-672-4010
ALLEN STREET DINER 79 Allen, Jamestown....716-484-4333
ALLEN Vera 9405 Creek Rd, Forestville....716-965-2715
ALLESSI John 94 Liberty, Fredonia....716-672-5976
ALLPRO PARKING LLC 15 W 5th, Jamestown....716-484-7561
ALMA LATINA MEX 75 E 5th, Dunkirk....716-366-3030
ALTMAN DERMATOLOGY, P.C. 8421 Sheridan Dr, Williamsville....716-810-0610
AMERICAN DIGITAL SERVICES 65 E Main, Falconer....716-665-4026
AMIDON Richard 3330 S Roberts Rd, Fredonia....716-672-2874
ANDERSEN CUDDIHY INC 40 Norton, Fredonia....716-952-4402
ANDERSEN HAROLD R
Office Phoenix Metal 245 Harrison, Jamestown....716-483-2122
ANDERSON ALDOR 2000 Southwestern Dr We, Jamestown....716-338-9134
ANDERSON Becky 4737 Munger Rd, Stockton....716-203-7136
ANDERSON Jack & Patty 18 Spring, Fredonia....716-679-0739
ANDERSON PRECISION 20 Livingston Av, Jamestown....716-484-1148
ANDRIACCIO'S RESTAURANT 4837 W Lake Rd, Mayville....716-753-5200
ANGRY SQUIRREL 36 W Main Fredonia....716-680-8065
ARBY'S 10438 Rt 60, Fredonia....716-672-4650
ARCTIC BITES 44 W Main, Fredonia....716-680-5800
ARKWRIGHT HILLS CAMPGROUNDS 2942 Rt 83, Fredonia....716-679-7532
ARKWRIGHT VETERINARY SERVICES 2879 Ball Rd, Cassadaga....7166797900
ASSOCIATED BUILDING CONTRACTORS 15 Belden, Binghamton....607-771-7000
ASTRY Daniel M 7 Reese Pkwy, Fredonia....716-679-4778
ATHENAEUM HOTEL 4 S Lake Dr, Chautauqua....716-357-4444
AUSTIN Betty 50 Castile Dr, Fredonia....716-679-9225
M Cassadaga....716-672-5760
Robert & Shirley 8249 Meadowlark Rd, Cassadaga....716-679-1058
AUTO CENTER OF WESTFIELD 7535 E Rt 20, Westfield 716-326-3222
AUTO CREDIT 1315 Washington, Jamestown....716-664-1234
AUTO CREDIT BODY SHOP 1315 Washington, Jamestown....716-720-5279
AUTOZONE 10295 Bennett Rd, Fredonia....716-672-8945
900 Fairmount Av, Jamestown....716-664-5779
AVIS William 170 Dale Dr, Cassadaga....716-595-2330
AWEO FLOWER 11278 Rt 20, Irving....716-934-5502

B

B & S DISCOUNT TIRE Rt 20 & 60, Fredonia....716-672-4389
BAG & STRING WINE MERCHANTS 110 Chautauqua Av, Lakewood....716-763-4000
BAHGAT & LAURITO-BAHGAT 16 W Main, Fredonia....716-673-1891
BAILEN P 356 Temple, Fredonia....716-673-9679
BAILEY Jim 757 Deer, Dunkirk....716-366-1732
BAILEY MFG CO LLC 10979 Bennett State Rd, Forestville....716-965-2731
BAIRD Gordon C Castile Dr, Fredonia....716-672-7286
BAJDAS Donald H 183 Seymour, Fredonia....716-672-2380
Paul 9176 Miller Rd, Fredonia....716-672-7695
BAK James & Cheryl 199 E 2nd, Dunkirk....716-366-1063
BAKER William G 8022 Frisbee Rd, Cassadaga....716-595-2543
BALL KATIE J 2879 Ball Rd, Cassadaga....716-679-7900
BALONA Antonio Jr 7796 Barnum Rd, Cassadaga....716-595-2133
BANASZAK Donald F Dean Rd, Stockton....716-595-3094
BANKOSKI Douglas J 10325 Chestnut Rd, Dunkirk....716-672-5819
BARBARA ANN'S HAIR SALON 192 E Main, Fredonia....716-672-2343
BARKER STREET PLAYGROUND Fredonia....716-672-2063
BARLETTE N L 74 Risley, Fredonia....716-672-6381
Joseph A 74 Risley, Fredonia....716-672-6381
BARNHART Jennifer 7005 Nelson Rd, Sinclairville....716-595-2155
BARRESI Robert 39 Cushing, Fredonia....716-679-7765
BARRIS Michael C 154 Center, Fredonia....716-673-9094

BARRY Wavalene 67 Point Dr W, Dunkirk....716-366-9588
BARTER E Lawrence 9 Pine Dr, Fredonia....716-672-4439
BARTKOWSKI Dan & Cindy 8685 Fredonia Stockton Rd, Fredonia....716-672-6167
BARTOO William R 382 Chestnut, Fredonia....716-672-6466
BASKET COMPANY, THE 4718 Cramer Dr, Ashville....716-487-0088
BAUZA Ricardo 54 Middle Rd, Dunkirk....716-366-4256
BCW CONCRETE 7628 Hall Rd, Cassadaga....716-595-3555
BEACH Raymond P 101 Center, Fredonia....716-679-1991
BEGIER Patrick 64 N Beagle, Dunkirk....716-366-4521
BEICHNER Thomas & Cheryl 85 Maple Av, Cassadaga....716-595-3056
BELL CHIROPRACTIC 14 Park Pl, Fredonia....716-785-6067
BELL Frederick Center Rd, Forestville....716-672-2539
Patricia PHD 1 Fourth, Lily Dale....716-595-2332
Thomas 5360 Damon Hill Rd, Sinclairville....716-962-3608
BENNETT B 2179 Bard Rd, Cherry Creek....716-672-5495
BERG William & Nancy Van Buren Pt....716-672-4943
BERKLEY John & Mira 348 Temple, Fredonia....716-679-9486
BERNARD HESSLEY 311 Pennsylvania Av W, Warren....814-723-6392
BERNER JOHN D DDS 744 Central Av, Dunkirk....716-366-6822
BERNETT Lester 19 Bernett Dr, Fredonia....716-672-7103
BERNISKY Raymond 2572 Whitaker Rd, Forestville....716-672-2527
BERNOR Eileen H 3395 Bard Rd, Cassadaga....716-595-3376
BETHEL BAPTIST CHURCH 200 Hunt Rd, Jamestown....7164849221
BETTS L Fredonia....716-672-8081
BIAKI LLC 134 Franklin Av, Dunkirk....716-366-3813
BIALASZEWSKI Arlene 118 Clinton Av, Fredonia....716-672-5812
Ronald S 422 Chestnut, Fredonia....716-673-1457
BIELER Gary & Rebecca 7882 Bear Lake Rd, Stockton....716-595-2307
BIG INDIAN SMOKE SHOP 597 Milestrip Rd, Irving....716-934-0370
BIG INLET BREWING INC 6169 Elm Flats Rd, Mayville....716-224-4200
BARNES Bill 19 Newton, Fredonia....716-672-5556
BIENKO Norma J W 336 W Main, Fredonia....716-679-9530
BILL'S HOOKS 5139 W Lake Rd, Dunkirk....716-366-0268
BINGHAM Tom & Ceil 61 Castile Dr, Fredonia....716-673-1434
BINKO John 440 E Main, Fredonia....716-673-1963
BISBEE Gary & Bonnie 3082 Bernard Rd, Cassadaga....716-595-3057
BISHOP John M 3512 Bard Rd, Cassadaga....716-595-3926
BLACKSTONE ADVANCED TECHNOLOGIES LLC 100 Blackstone Av, Jamestown....716-665-5410
BLASDELL PIZZA 1170 Central Av, Dunkirk....716-366-0040
BLASZYK Jr Arthur 12414 Rt 438, Irving....716-871-0679
BLECK David J Jr 41 Cottage, Fredonia....716-672-2899
BLIND ASSOCIATION CHAUTAUQUA INC 510 W 5th, Jamestown....716-664-6660
BLISS MARCIA C CPA 511 N Main, Jamestown....716-487-2468
BLIZZARD William & Terry 78 Maple Av, Cassadaga....716-595-3307
BLOHM Charles F 2809 Rt 83, Fredonia....716-673-1459
BLY Russell & Amy Stockton Hill Rd, Cassadaga....716-595-2465
BLYNT Dennis J 5343 Van Buren Bay Ct, Dunkirk....716-679-1630
BOARD OF COOPERATIVE EDUCATIONAL SERVICES OF CHAUTAUQUA INFORMATION
9520 Fredonia-Stockton Rd, Fredonia....716-672-4371
BOCES 9520 Fredonia-Stockton Rd, Fredonia....716-672-4371
ERIE II ADULT ED PROGRAM 21 E 2nd, Dunkirk....716-366-3631
BOEHM Robert 10587 Linwood Dr, Dunkirk....716-366-4386
BOHALL John 6589 Beech Hill Rd, Dewittville....716-753-7260
BOHLEN Donald & Kathleen 15 Ryan Pl, Fredonia....716-672-5515
BONER John 9093 Park Rd, Cassadaga....716-595-6606
BOOTH Robert & Elizabeth 3197 Rt 83, Fredonia....716-672-2003
BORDA Victoria & Donald Stockton-Hartfield Rd, Stockton....716-595-2689
BORDEN AUTO WASH ENTERPRISES INC 184 E Fairmount Av, Lakewood....716-763-0486
BORSARI FOOD COMPANY 99 Institute, Jamestown....716-763-3391
BOUQUIN Gilbert C & Una 8850 Shumla Rd, Fredonia....716-672-8062
Ronald Cassadaga....716-672-5002
BOWLERS CORNER 10387 Bennett Rd, Fredonia....716-672-2695
BOWSER James & Nancy 4311 Osborne Rd, Fredonia....716-672-7343
BOX MANIA PACK & SHIP 3972 Vineyard Dr, Dunkirk....716-203-7533
BOX MONKEY ENTERPRISES INC 3972 Vineyard Dr, Dunkirk....716-203-7533
BOYNTON N J 9 Holmes Pl, Fredonia....716-673-9250
BRABHAM Don Cassadaga....716-595-2254
BRAIDICH Timothy 17 Andrus, Silver Creek....716-934-2686
REILLY Brandon Ellicott Rd, Fredonia....716-679-9287
BRAUCHLER Ben Fredonia....716-679-7145
BRAUN MARGARET E 441 Temple, Fredonia....716-679-4814
BRAUTIGAM & BRAUTIGAM LLP 2 W Main, Fredonia....716-679-0404
BRAY Max D 9501 Seymour Rd, Pomfret....716-672-5572
BRENECKI Alisha 12 Link, Fredonia....716-672-2412
Mark 4788 Berry Rd, Fredonia....716-672-5071
BRETL Fred F Cassadaga Hamlet Rd, Cherry Creek....716-679-1256
BRIGGS Carolyn & Donald A 8886 Chautauqua Rd, Fredonia....716-672-5641
Ronald 2751 Whitaker Rd, Forestville....716-679-9190
BRIGIOTTA'S FARMLAND PRODUCE & GARDEN 414 Fairmount Av, Jamestown....716-483-1916
BRISKY Edward J 3369 S Roberts Rd, Fredonia....716-672-8369
BRITT J 218 Maple Av, Cassadaga....716-595-2022
BROADBAND INTERNET SERVICE FROM DFT COMMUNICATIONS
dftcommunications.com....716-673-3000
Customer Service Center 38 Temple, Fredonia....716-673-3000
Corporate Office 40 Temple, Fredonia....716-673-3000
To Report Trouble, Dial....716-673-3011
BROOKS MEMORIAL HOSPITAL 529 Central Av, Dunkirk....716-366-1111
Administration....716-363-7207
Admissions....716-363-7204
Business Office....716-363-7215
Cancer Treatment Center....716-363-3950
Cardiac Rehabilitation....716-363-3039
Dialysis....716-363-3979
Fredonia Lab Draw Station....716-672-5025
Human Resources....716-363-7262
Medical Records....716-363-7280
MRI/CT/X-Ray....716-363-3933
Obstetrics....716-363-3081
Outpatient Scheduling....716-363-3933
Physical Therapy....716-363-3092
Sleep Disorder Center....716-363-3933
Social Work....716-363-7335
Women's Imaging Services....716-363-3933
BROUGHTON Kimberly & William 50 Liberty, Fredonia....716-672-4637
BRYANT L 5212 Ellicott Rd, Brocton....716-679-1109
BUCKLEY Thomas M 4198 Webster Rd, Fredonia....716-672-7892
BUFFALO ENT SPECIALIST LLP 85 E Main, Fredonia....716-672-8806
BUI THY A DMD 215 One Park Pl, Fredonia....716-672-4363
BURDICK Donald 5206 W Lake Rd, Dunkirk....716-672-5546
James C 9939 North Rd, Fredonia....716-672-8499
BURGESS Fred & Janice Center Rd, Fredonia....716-672-8952
BURGSTROM Richard & Brenda 324 Central Av, Fredonia....716-672-5057
BURLETT Richard Jr Maytum Rd, Fredonia....716-673-1773
BURNETT Kathy 4896 Munger Rd, Cassadaga....716-595-3653
BURNS Ann 22 Curtis Pl, Fredonia....716-672-5930
George H 13 Carol Av, Fredonia....716-679-9046
T 150 Center, Fredonia....716-401-3023
BUSECK Edward N 4346 E Railroad Av Ext, Stockton....716-595-3217
BUTRYNS INC 65 E 4th, Dunkirk....716-366-5592
BUTTS Randy & Val 8108 Bear Lake Rd, Stockton....716-679-9555

C

CABLE TV Fredonia....716-673-1059
CALA PHILIP A ATTORNEY AT LAW 111 W 2nd, Jamestown....716-483-2252
CALANNI Roger 79 Cleveland Av, Fredonia....716-679-4167
Peter J 15 Newton, Fredonia....716-679-9222
CALKINS Sherry Lee 16 Marion, Lily Dale....716-595-3174

CAMBRIA Bill 8952 Chautauqua Rd, Pomfret....716-672-5006
CAMERON JENNIFER 57 Central Av, Fredonia....716-679-7699
CAMP GROSS FOUNDATION CASSADAGA 8175 Route 60 N, Cassadaga....716-595-2171
CAMP Janice 7388 Rt 380, Stockton....716-595-3498
CAMPION VIRGINIA B MD FAAP 816 Fairmount Av, Jamestown....716-664-2589
CAMPUS & COMMUNITY CHILDREN'S CENTER INC SUNY Fredonia....716-673-4662
CANCER CARE OF WESTERN NEW YORK 117 Foote Av, Jamestown....716-338-9500
CARD Robert 4656 Webster Rd, Fredonia....716-672-2452
CARDOT L 8875 Center Rd, Cassadaga....716-672-3676
CARLSON David 48 Barker, Fredonia....716-672-8009
Spurgeon 4549 W Railroad Av, Stockton....716-595-2420
CARPET CLEANING VERHAGUE'S Fredonia....716-672-6757
CARVALHO Louis 15 Johnson, Fredonia....716-679-1705
CARQUEST AUTO PARTS 617 Milestrip Rd, Irving....716-934-2048
CASALE PLUMBING & HEATING 829 Brigham Rd, Dunkirk....716-366-1700
CASE Timothy Fredonia....716-672-5587
CASH FOR CANS REDEMPTION 9504 Rt 60, Fredonia....716-672-2274
CASSADAGA BRANCH LIBRARY 18 Maple Av, Cassadaga....716-595-3822
CASSADAGA COUNTRY CLUB 55 Frisbee Rd, Cassadaga....716-595-3003
CASSADAGA FARM SUPPLY 32 Commercial, Cassadaga....716-595-3060
CASSADAGA FOOD MART INC 8038 Rt 60, Cassadaga....716-595-3232
CASSADAGA JOB CORPS CENTER Glasgow Rd, Cassadaga....716-595-8760
CASSADAGA TELEPHONE CORPORATION
dftcommunications.com....716-673-3000
Customer Service Center 38 Temple, Fredonia....716-673-3000
Corporate Office 40 Temple, Fredonia....716-673-3000
To Report Trouble, Dial....716-673-3011
CASSADAGA TRUCK & AUTO SALES 8190b Rt 60, Cassadaga....716-595-4001
CASSADAGA, VILLAGE OF Mill, Cassadaga....716-595-3007
CASTELLANA John 180 Gardner, Fredonia....716-672-4933
CASTRO Transito One Temple Sq, Fredonia....716-224-4066
CATALANO Rich & Karen 3095 S Roberts Rd, Fredonia....716-679-9488
CATTARAUGUS ABSTRACT CORP 406 Erie, Little Valley....716-938-9109
CHAUTAUQUA OPPORTUNITIES INC....716-372-2550
CATTOOS 4867 W Lake Rd Ste 2, Dunkirk....716-366-2706
CAVE Susan 4750 Berry Rd, Fredonia....716-679-1205
CECALA Dennis O 234 Liberty, Fredonia....716-673-1716
CENTNER Harry 9761 Rt 60, Fredonia....716-679-4064
CENTRAL CHAUTAUQUA AGENCY INC 7 Maple Av, Cassadaga....716-595-3535
CENTRAL STATION RESTAURANT 332 Central Av, Dunkirk....716-366-8463
CENTURY MEDICAL ASSOCIATES 617 Central Av, Dunkirk....716-366-1223
CERRIE Brooke 160 Berry Rd, Fredonia....716-672-7255
CERRIE JOE 9 E Main, Fredonia....716-672-2108
CERTIFIED PEST SOLUTIONS INC 3737 Lake Shore Rd, Blasdell....716-822-3737
CHADWICK BAY BROADCASTING CORP 4561 Willow Rd, Dunkirk....716-366-1410
CHADWICK BAY FINANCIAL SERVICES 200 Lake Shore Dr W, Dunkirk....716-363-2804
CHADWICK BAY VISION CARE 55 E 4th, Dunkirk....716-366-4383
CHAI'S COCOLATES & GIFTS 53 W Main, Fredonia....716-785-6009
CHAMBERLIN D & N 2632 Rt 39, Forestville....716-672-7634
CHASE Allen S 7181 Putnam Rd, Cassadaga....716-595-3870
Barbara 2148 Cook Rd, Cherry Creek....716-962-4319
CHAUTAUQUA ADULT DAYCARE CENTER INC 733 Central Av, Dunkirk....716-366-8786
TAFT CENTER 663 Lakeview Av, Jamestown....716-664-9759
PRESENT CENTER 358 E 5th, Jamestown....716-665-4899
COPE BUILDERS 3335 S Roberts Rd, Fredonia....716-679-1505
COPE Walter 3335 S Roberts Rd, Fredonia....716-679-1505
CHAUTAUQUA AUDIO WORKS 3335 S Roberts Rd, Fredonia....716-679-4333
CHAUTAUQUA AUTO RESALE & SERVICE 243 Lake Shore Dr W, Dunkirk....716-363-2222
CHAUTAUQUA BOOKSTORE 67 Bestor Plaza, Chautauqua....716-357-2151
CHAUTAUQUA CHILD CARE COUNCIL 402 Chandler, Jamestown....716-664-4999
CHAUTAUQUA CHILDREN'S GYM 3469 E Main Rd, Dunkirk....716-363-2151
CHAUTAUQUA CHRISTIAN ACADEMY 200 Hunt Rd, Jamestown....716-484-7420
CHAUTAUQUA COUNTY 319 Central Ave, Dunkirk....716-363-3655
CHAUTAUQUA COUNTY 319 Central Ave, Dunkirk....716-363-3719
CHAUTAUQUA COUNTY CHAMBER OF COMMERCE 10785 Bennett Rd, Dunkirk....716-366-6200
CHAUTAUQUA COUNTY CHAMBER OF COMMERCE 512 Falconer, Jamestown....716-484-1101
CHAUTAUQUA COUNTY CHILD ADVOCACY PROGRAM 405 W 3rd, Jamestown....716-338-1574
CHAUTAUQUA COUNTY FAIR ASSOCIATION 1089 Central Av, Dunkirk....716-366-4752
CHAUTAUQUA COUNTY GOVERNMENT 512 W 3rd, Jamestown....716-661-8220
CHAUTAUQUA COUNTY GOVERNMENT-SOCIAL SERVICES 319 Central Av, Dunkirk....716-363-3500
CHAUTAUQUA COUNTY HEALTH NETWORK INC 200 Harrison, Jamestown....716-338-0010
CHAUTAUQUA COUNTY MOTOR VEHICLES 3988 Vineyard Dr, Dunkirk....716-366-0210
CHAUTAUQUA COUNTY OFFICES
Airport....716-366-0782
Alcohol & Substance Abuse Clinic....716-363-3550
Assistance & Information....716-753-4000
Board Of Elections
Commissioner Luz Torres....716-753-4250
Commissioner Brian Abram....716-753-4226
Carts....716-366-4500
County Clerk Larry Barmore....716-753-4331
County Executive Paul M. Wendel....716-753-4211
District Attorney-Acting Jason Schmidt....716-753-4241
Emergency Services....716-753-4341
Finance....716-753-4223
Budget....716-753-4961
Division Of Taxation....716-753-4221
Purchasing....716-753-4283
Tax Map....716-753-4263
Chautauqua County Health Dept
Chautauqua County Mental Health 24 Hour Crisis Hotline
Toll Free Dial '1' And Then....800-724-0461
Commissioner....716-753-4314
Administration....716-753-4321
Chest Clinic....716-753-4431
Industrial Development Agency....716-661-8900
Early Intervention/Preschool Programs....716-753-4788
Environmental....716-753-4481
Family Planning Clinic....716-753-4777
Fiscal....716-753-4431
Health Education....716-753-4795
Nursing....716-753-4491
Partnership For Prevention
Toll Free Dial '1' And Then....800-506-9185
Physically Handicapped Children Program....716-753-4262
Health Insurance
Employee Health....716-753-4292
Worker's Compensation....716-753-4291
Human Resources....716-753-4237
Information & Assistance....716-753-4000
Information Technology Services....716-753-4281
Court Historian....716-753-4857
Judicial
Chief Clerk/Supreme & Courts....716-753-4188
County Court Hon David W Foley....716-753-4347
Family Court....716-753-4351
Jury Commissioner....716-753-4410
Supreme Court Justice Hon Paul B Wojtaszek....716-753-4188
Supreme Court Justice Hon Frank A Sedita....716-753-4464
Surrogate Court Hon Stephen W Cass....716-753-4337
Law Dept....716-753-4247
Legislature Chairman Frank J Gould Iii....716-753-4215
Clerk....716-753-4215
Medical Transportation....716-753-4718
Mental Hygiene Admin....716-753-4104
Mental Hygiene CCSI....716-753-4150
Motor Vehicles....716-753-4229
Narcotics Task Force....716-664-2420
North Chautauqua Lake Sewer District....716-753-7787
Office For The Aging
610 W Third, Jamestown....716-661-8940
Hall R Clothier Bldg, Mayville....716-753-4471

(Continued Next Page)

CHAUTAUQUA COUNTY OFFICES, CONTINUED

Office of the Sheriff
- Sheriff James B. Quattrone 716-753-4900
- Main Office/Dispatch 716-753-4231
- Jail Booking 716-753-4935
- Jail Visiting 716-753-4367
- Civil Division 716-753-4371
- Navigation/Snowmobile 716-753-4929
- Pistol Permit 716-753-4374
- Records 716-753-4442
- Technical Services 716-753-4616

Dept Of Public Facilities
- Administration 716-661-8400
- Building & Grounds 716-661-8411
- Highway Dispatch 716-661-8401
- Ellery Transfer Station 716-985-4785
- Falconer Landfill Transfer 716-665-6894
- Fredonia Transfer Station 716-672-2200
- Sherman Transfer Station & Landfill 716-761-6565
- Parks Division 716-664-7717

Planning Dept 716-661-8900
Probation 716-363-3640
Public Defender 716-753-4376
Public Information 716-753-4211

Social Services
- Adult Services 716-363-3500
- CASA 716-753-4447
- Child Protection Services 716-363-3500
- Commissioner 716-753-4421
- Child Support Enforcement Collection Unit
  - Toll Free Dial '1' And Then 888-208-4485
- Family & Children Services 716-363-3500
- Fiscal Management 716-753-4427
- Fraud Hotline
  - Toll Free Dial '1' And Then 800-388-5365
  - Or Call 716-753-4383
- HEAP 716-753-4385
- Legal Resources 716-753-4478
- Managed Care 716-753-4695
- Medical Assistance 716-363-3500
- Public Assistance 716-363-3500
- Third Party Resources 716-753-4443
- Transitional Assistance 716-363-3500

Soil & Water Conservation District 716-644-2351
South & Center Sewer District 716-664-9727
Veterans Service Agency 716-363-3842
Weights & Measures 716-753-4228
Youth Bureau 716-753-4725

CHAUTAUQUA FIRE DISTRICT
- To Report Fires & Emergencies Only 911
- **Fire Station** 7 Massey Av, Chautauqua 716-357-2905

CHAUTAUQUA HEALTH & FITNESS 1170 Central Av, Dunkirk 716-363-6383

CHAUTAUQUA HOSPICE & PALLIATIVE CARE
- 6 W Main, Fredonia 716-672-6944
- 20 W Fairmount Av, Lakewood 716-338-0033
- Mayville 716-753-5383
- North County 716-672-6944

CHAUTAUQUA INSTITUTION PRESIDENT Michael E Hill, Chautauqua 716-357-6221
CHAUTAUQUA LAKE DENTAL 2 Memorial Dr, Mayville 716-753-7612
CHAUTAUQUA LEADERSHIP NETWORK 16 E 2nd, Jamestown 716-338-1555
CHAUTAUQUA MARINA 104 W Lake Rd, Mayville 716-753-3913
CHAUTAUQUA MARKET PLACE 3375 Rt 20, Sheridan 716-673-9096
CHAUTAUQUA NURSING & REHABILITATION SERVICES 10836 Temple Rd, Dunkirk 716-366-6400

CHAUTAUQUA OPPORTUNITIES INC
- **Administrative Offices** 17 W Courtney, Dunkirk 716-366-3333
- **Home Health Care & Skilled Services** 17 W Courtney, Dunkirk 716-366-3335
- **Connections North** 10825 Bennett Rd, Dunkirk 716-366-8176
- **Chautauqua County Head Start** 10825 Bennett Rd, Dunkirk 716-366-8176
- **Early Childhood Community Center** 1020 Central Av, Dunkirk 716-366-5661
- **Chautauqua Child Care Council**
  - Toll Free Dial '1' & Then 800-424-4532

(Continued Next Column)

CHAUTAUQUA OPPORTUNITIES INC, CONTINUED
- **Laughlin Community Action Center** 402 Chandler, Jamestown 716-661-9430
- **Chautauqua County Head Start** 716-661-9430
- **Chautauqua Opportunities For Development** 716-661-9430
- **Home Health Care & Skilled Services** 716-661-9460
- **Chautauqua Child Care Council**
  - Toll Free Dial '1' & Then 800-424-4532
- **Runaway Youth Shelter** 716-661-9446
- **Connections South** 2887 Fluvanna Townline Rd, Jamestown 716-483-5779
- **Holy Family Center - Early Education** 1135 N Main, Jamestown 716-484-4167

CHAUTAUQUA PAIN MEDICINE 151 Foote Av, Jamestown 716-487-0911
CHAUTAUQUA POLICE DEPT 2 Royal Way, Chautauqua 716-357-8431
CHAUTAUQUA RETAIL LIQUOR & WINE 17 S Erie, Mayville 716-753-2063
CHAUTAUQUA SUITES MEETING & EXPO CENTER 215 W Lake Rd, Mayville 716-269-7829
CHAUTAUQUA, TOWN OF 2 Academy, Mayville 716-753-7342
CHAUTAUQUA TRANSPORTATION SERVICES 2 Academy, Mayville 716-269-7383
CHAUTAUQUA UTILITY DISTRICT 2 Ramble Av, Chautauqua 716-357-5865
CHAUTAUQUA WEARHOUSE 1 Ames Av, Chautauqua 716-357-4629
CHAUTAUQUA WOODS CORP 134 Franklin Av, Dunkirk 716-366-3808

CHAUTAUQUA WORKS
- 407 Central Av, Dunkirk 716-366-9015
- 23 E 3rd, Jamestown 716-661-9553

CHAUTAUQUA-CATTARAUGUS LIBRARY SYSTEM 106 W 5th, Jamestown 716-664-6675
- **Ashville Free Library** 2200 N Maple Av, Ashville 716-763-9906
- **Clymer French Creek Library** 564 Clymer Sherman Rd, Clymer 716-355-8823
- **Alexander Findley Community Library** 2883 North Rd, Findley Lake 716-769-6568
- **Ellicottville Memorial Library** 6499 Maples Rd, Ellicottville 716-699-2842
- **Anderson-Lee Library** 43 Main, Silver Creek 716-934-3468
- **Sinclairville Free Library** 15 Main, Sinclairville 716-962-5885
- **Patterson Library** 40 S Portage, Westfield 716-326-2154
- **Allegany Public Library** 90 W Main, Allegany 716-373-1056
- **Bemus Point Public Library** 13 Main, Bemus Point 716-386-2274
- **Hazeltine Public Library** 891 Busti Sugar Grove Rd, Jamestown 716-487-1281
- **Cattaraugus Free Library** 21 Main, Cattaraugus 716-257-9500
- **Delevan-Yorkshire Public Library** 28 School, Delevan 716-492-1961
- **Ellington Farman Library** 760 Thornton Rd, Ellington 716-287-2945
- **Fluvanna Free Library** 3532 Fluvanna Av Ext, Jamestown 716-487-1773
- **Blount Library** 5 N Main, Franklinville 716-676-5715
- **Gowanda Free Library** 56 W Main, Gowanda 716-532-3451
- **Lakewood Memorial Library** 12 W Summit, Lakewood 716-763-6234
- **Memorial Library Of Little Valley** 110 Rock City, Little Valley 716-938-6301
- **Kennedy Free Library** 649 2nd, Kennedy 716-267-4265
- **King Memorial Library** 9538 Main, Machias 716-353-9915
- **Portville Free Library** 2 S Main, Portville 716-933-8441
- **Salamanca Library** 155 Wildwood Av, Salamanca 716-945-1890
- **Mary E Seymour Memorial Free Library** 7344 Rt 380, Stockton 716-595-3323
- **Myers Memorial Library** 6 Falconer, Frewsburg 716-569-5515

CHERYL REED ATTORNEY AT LAW PLLC 25 N Portage, Westfield 716-326-4030

CHILD ADVOCACY PROGRAM OF CHAUT CO-CAP
- 425 Main, Dunkirk 716-672-2031
- 405 W 3rd, Jamestown 716-338-9844

CHILDREN'S SAFETY VILLAGE Rt 394, Ashville 716-338-0170
CHRIST COMMUNITY CHURCH 219 1/2 Berry Rd, Fredonia 716-673-1661
CHRIST FIRST UNITED METHODIST CHURCH 663 Lakeview Av, Jamestown 716-664-5803
CHRISTY Duane & Grace 7951 Hall Rd, Cassadaga 716-672-4148
James & Christine 4050 Webster Rd, Fredonia 716-672-5900
Sheryl 2434 Cassadaga Rd, Sinclairville 716-962-8140
CHU Charles K 123 Clinton Av, Fredonia 716-679-1249
CHUCK'S CLASSIC AUTO REPAIR LLC 6572 Coe Rd, Stockton 716-595-3064
CIMINELLO John Arkwright 716-672-4262

CIVILETTE DAVID M ATTY
- **Office** 643 Central Av, Dunkirk 716-366-2011
- **Residence** Seymour, Fredonia 716-672-5824

CIVILETTO Charles & Luann 4748 Van Buren Rd, Dunkirk 716-672-2998
CIVILETTO GREENHOUSE 450 E Main, Fredonia 716-679-1280
CLARION HOTEL 30 Lake Shore Dr E, Dunkirk 716-366-8350
CLARK A M 16 Sunset Dr, Fredonia 716-672-2255

CLARK PETER D ATTY
Office 2 W Main, Fredonia....716-673-1361
Residence Fredonia....716-679-1332
CLEMENS SALES 9844 Rt 60, Fredonia....716-672-8044
CLEMENS SALES USED CARS 9844 Rt 60, Fredonia....716-672-8054
CLUTTER Dora Sinclairville....716-595-2933
COATS Paula & Joseph 10432 Bay Shore Dr, Dunkirk....716-672-6596
COBB Morris 7374 Mill, Stockton....716-595-3243
Stephen E & Susan C 49 Gardner, Fredonia....716-672-5670
CODE INC 411 Windsor, Jamestown....716-664-2044
COLAIACOVO Karen L 8872 Shumla Rd, Pomfret....716-679-1690
COLE L & Vincent 10042 Patterson Ln, Fredonia....716-672-2689
M 105 Matteson, Fredonia....716-672-2922
COLLAGE PERFORMING ARTS CENTER 214 Eagle, Fredonia....716-672-8678
COLLEGE LODGE SCHEDULING - FSA SUNY Fredonia....716-673-3417
College Lodge - FSA Brocton NY....716-792-4214
COLVENBACK Roger & Sandy Bard Rd, Cassadaga....716-595-3883
COMFORT INN 3925 Vineyard Dr, Dunkirk....716-672-4450
COMFORT PEST CONTROL 2348 Burbank Dr, Lake View....716-378-1988
COMFORT PEST CONTROL 2348 Burbank Dr, Lake View....716-665-2004
COMFORT PEST CONTROL 2348 Burbank Dr, Lake View....716-366-2120
COMFORT TODAY ADULT DAY SERVICES & SPA 17 Gifford Av, Jamestown....716-338-0500
COMMUNITY BANK NA
Branches:
Cassadaga Office 8036 Rt 60, Cassadaga....716-595-2522
Brocton Office 19 E Main, Brocton....716-792-9132
Clymer Office 8720 E Main, Clymer....716-355-2255
Dunkirk Office 345 Central Av, Dunkirk....716-366-4223
Falconer Office 1982 E Main, Falconer....716-661-3115
Fredonia/Dunkirk Office 3909 Vineyard Dr, Dunkirk....716-672-2144
Gowanda Office 37 W Main, Gowanda....716-532-3363
Jamestown Office 1281 N Main, Jamestown....716-661-3844
Jamestown-Brooklyn Square Office 25 S Main Brooklyn Square, Jamestown....716-664-2014
Lakewood Office 1 W Fairmount Av, Lakewood....716-763-2140
North Collins Office 10490 Main, North Collins....716-337-3166
Randolph Office 122 Main, Randolph....716-358-2553
Ripley Office 1 W Main, Ripley....716-736-2211
Salamanca Office 103 Main, Salamanca....716-945-4702
Sherman Office 125 Main, Sherman....716-761-6201
Silver Creek Office 228 Central Av, Silver Creek....716-934-2628
Westfield Office 70 E Main, Westfield....716-326-3145
Yorkshire Office Rt 16 & Westover Av, Yorkshire....716-492-2119
COMSTOCK Ginger Cassadaga....716-595-2466
CONCORD ESTATES 441 Temple, Fredonia....716-672-2300
CONCORD PHARMACY 10220 Rt 60, Fredonia....716-672-8400
CONIGLIO Joanne 35 N Martin, Dunkirk....716-366-1962
Richard 5017 Ellicott Rd, Fredonia....716-672-2791
CONKLIN Marilyn Frewsburg....716-569-4397
CONLON Kathleen 12154 Burning Springs Rd, Perrysburg....716-532-4410
CONTI A & S 8921 Shumla Rd, Fredonia....716-679-9426
Samuel R 3692 Rt 83, Fredonia....716-679-1295
Russell & Kimberly, Fredonia....716-679-7877
CONWAY Joan 1730 Rt 83, Forestville....716-988-5179
COOK Jeffrey W 3129 Bernard Rd, Cassadaga....716-595-2370
COOK Phillip & Kristen 2903 Ball Rd, Cassadaga....716-679-1886
COOLEY Darlene B & Stephen 72 E Pine, Dunkirk....716-366-8112
COON Lucinda K 10185 Patterson Ln, Fredonia....716-672-4077
COONS ROBERT 14 East, Lily Dale....716-595-2273
COONS Robert Fredonia....716-672-7408
COOPER Fred L Wilson Rd, Fredonia....716-673-1430
COPAR CONSTRUCTION 9370 Fredonia-Stockton Rd, Fredonia....716-672-5121
COPPOLA Vincent J Jr Forestville....716-965-2904
COPPOLA'S PIZZERIA OF BEMUS POINT 20 Main, Bemus Point....716-567-4057
CORCORAN Lucille 4589 Munger Rd, Stockton....716-595-2095
CORELL Barbara A 4858 W Main Rd, Fredonia....716-672-8568
CORNELL COOPERATIVE EXTENSION OF CHAUT. CO. 525 Falconer, Jamestown....716-664-9502
CORONER 316 E 5th, Jamestown....716-664-5300
CORTER Dianna Fredonia....716-673-1276
COSICO EMILY MD 50 Brigham Rd, Fredonia....716-672-7272
COSICO FELIXBERTO 50 Brigham Rd, Fredonia....716-672-6673
COTTON WELL DRILLING CO INC Center Rd,Sheridan....716-672-2788
COUGHLAN'S PUB 47 W Main, Fredonia....716-672-5537
COULCHER Trudy 61 Park Av, Cassadaga....716-595-3036
COUNTRY FAIR INC STORE 78 10358 Bennett Rd, Fredonia....716-672-8978
COURTIS LAW 99 E Chautauqua, Mayville....716-753-2128
CRAMER Richard Webster Rd, Fredonia....716-672-4484
CRANDALL WarreN N Main, Stockton....716-595-3597
CRAWFORD Francis F 2594 Weaver Rd, Fredonia....716-672-2396
Robert 66 E Front, Dunkirk....716-363-6984
CRINO ROSE CPA PC 355 Central Av, Fredonia....716-672-5400
CRINO Salvatore 45 Middlesex Dr, Fredonia....716-673-9378
CROSS Marvin 9685 Wilson Rd, Fredonia....716-679-1325
CROSSROADS 14411 Rt 438, Gowanda....716-532-4986
CROWE S 7304 Bowers Rd, Stockton....716-595-3962
CROWELL Douglas D 8193 Farrington Hollow Rd, Cherry Creek....716-988-5992
Jeffrey 3312 Ames Rd, Cassadaga....716-595-3563
Keith & Barb Cherry Creek....716-988-5972
CRYSTAL COVE 21 Cleveland Av, Lily Dale....716-595-3750
CUCCIA Thomas A 10054 Christy Rd, Fredonia....716-673-9048
CULLIGAN WATER 161 E Main, Fredonia....716-679-7880
CUPP B M Rfd 1, Dunkirk....716-672-5882
CURRIE James Center Rd, Fredonia....716-672-5369
CUSIMANOS CARSTAR COLLISION 2597 S Work, Falconer....716-665-5102
CUTTING CREW THE 9 Eagle, Fredonia....716-679-7475
CZYSZ Mark 101 Willowbrook Av, Dunkirk....716-366-2565

D

D&F COMPLETE AUTO CARE 4007 Vineyard Dr, Dunkirk....716-366-2275
D&F TRAVEL INC 338 Central Av, Dunkirk....716-366-5767
D&S GLASS SERVICE 333 Fluvanna Av, Jamestown....716-664-9321
D&S GLASS SERVICE 333 Fluvanna Av, Jamestown....716-665-9106
DAHL Sharon Stockton....716-595-2111
DAHLSTROM ROLL FORM 221 Lister, Falconer....716-664-2555
DAN'S MOVING AND STORAGE 211 W 2nd, Dunkirk....716-366-7642
DANDO Robert E & Edith 8631 Fredonia Stockton Rd, Fredonia....716-673-1612
DANIEL R RYEL CLU CHFC 66 E Main, Fredonia....716-679-0593
DANKERT Charles E 9600 Chautauqua Rd, Fredonia....716-672-4454
Kris 4401 Webster Rd, Fredonia....716-672-4189
M 9342 Chautauqua Rd, Fredonia....716-672-5903
DARWIN R BARKER LIBRARY ASSOCIATION 7 Day, Fredonia....716-672-8051
DARWIN R BARKER MUSEUM 7 Day, Fredonia....716-672-2114
DARWIN'S HEALTH CLUB 47-53 Water, Fredonia....716-679-1591
DASH Gail 8 Miller Pl, Cassadaga....716-595-3593
DAUGHERTY Carol 9329 Harmon Hill Rd, Fredonia....716-672-4248
DAVE WARREN AUTO GROUP 1001 Washington, Jamestown....716-484-6061
DAVE WARREN AUTO GROUP 1001 Washington, Jamestown....716-484-7125
Used Cars 2001 Washington, Jamestown....716-664-7968
Body Shop 1001 Washington, Jamestown....716-484-7125
Parts & Service 1001 Washington, Jamestown....716-484-7125
DAVE WARREN PRE OWNED CENTER 7540 E Rt 20, Westfield....716-232-3030
DAVIS CONSTRUCTION 3351 Straight Rd, Fredonia....716-673-1442
DAVIS James Birchwood Dr, Fredonia....716-679-9396
DAWES Richard 13 Forbes Pl, Fredonia....716-679-1417
DAWSON DOORS 825 Allen, Jamestown....716-664-3811
DAWSON METAL CO INC 825 Allen, Jamestown....716-664-3815
DEBISO Joe 23 Holt, Westfield....716-326-2657
DECOSTA Vincent 68 Liberty, Fredonia....716-672-2395

DEDEOGLU I OZHAN MD 50 Brigham Rd, Fredonia....716-672-7272
DEGOLIER Dennis L Laona....716-673-1145
DEGOLYER James 5140 W Shorewood Dr, Dunkirk....716-366-2284
DEGOLYER James F Jr 156 W Main, Fredonia....716-672-2226
DEGRANGE Vernon & Margaret 5682 Lakeside Blvd, Dunkirk....716-672-5362
DEJOE Bros 9250 Fredonia Stockton Rd, Fredonia....716-672-6937
DEJOHN Randy & Samantha 9844 Rt 60, Fredonia....716-673-1825
DEJOHN'S ITALIAN SPAGHETTI HOUSE 26 W Main, Fredonia....716-672-4755
DEJONGHE Jayne Lakeside Blvd Ext, Dunkirk....716-679-7771
DELCAMP C D 251 Liberty, Fredonia....716-672-8471
Justine 2737 Straight Rd, Fredonia....716-679-1387
DEMARCO Cassie Forestville....716-672-5516
DEMITIRIS ON THE LAKE 6 Lake Shore Dr W, Dunkirk....716-366-4187
DENGLER David J 20 Central Av, Fredonia....716-679-9000
DENISON Tammy Fredonia....716-672-4477
DENNY'S 10396 Bennett Rd, Fredonia....716-672-8760
DENOYA R & L 15 University Pk, Fredonia....716-679-1477
DEPPAS INSURANCE AGENCY 110 Mall Blvd, Lakewood....716-763-4377
DESIGNER POOLS 3302 E Main Rd, Dunkirk....716-672-7665
DESIGNER POOLS 10417 Maltbie Rd, Gowanda....716-532-5498
DESIGNER POOLS 2335 Foote Ave Ext, Jamestown....716-483-7946
DEYOUNG J 410 Dove, Dunkirk....716-366-4649
DFT COMMUNICATIONS
dftcommunications.com....716-673-3000
Customer Service Center 38 Temple, Fredonia....716-673-3000
Corporate Office 40 Temple, Fredonia....716-673-3000
To Report Trouble, Dial....716-673-3011
DFT COMMUNICATIONS FIBER INTERNET SERVICES
dftcommunications.com....716-673-3000
Customer Service Center 38 Temple, Fredonia....716-673-3000
Corporate Office 40 Temple, Fredonia....716-673-3000
To Report Trouble, Dial....716-673-3011
DFT LOCAL SERVICE LONG DISTANCE
dftcommunications.com....716-673-3000
Customer Service Center 38 Temple, Fredonia....716-673-3000
Corporate Office 40 Temple, Fredonia....716-673-3000
To Report Trouble, Dial....716-673-3011
DFT WIRELESS - HIGH SPEED INTERNET SERVICE
dftcommunications.com....716-673-3000
Customer Service Center 38 Temple, Fredonia....716-673-3000
Corporate Office 40 Temple, Fredonia....716-673-3000
To Report Trouble, Dial....716-673-3011
DIBIASE K A 5595 Wilson Blvd, Fredonia....716-679-0788
DIETZEN C & D 9865 Miller Rd, Fredonia....716-679-1995
Nancy Fredonia....716-672-4224
DILLENBURG John & Carol Straight Rd, Forestville....716-672-6009
Charles 2717 S Roberts Rd, Forestville....716-672-7586
Don & Shelly 10101 Center Rd, Forestville....716-672-2742
DILLON Barbara 42 Maple Av, Fredonia....716-679-7868
DIMITRI J 19 Hillcrest Dr, Fredonia....716-672-6877
L Michael 14 Johnson, Fredonia....716-672-4292
DIODATO David 175 Chautauqua Rd, Fredonia....716-679-7069
DIPALMA RUSSELL J OFFICE 195 E Main, Fredonia....716-673-9136
DIXON R 10151 Patterson Ln, Fredonia....716-679-0766
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(Continued Next Column)

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(Continued Next Page)

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Fredonia Radio Systems AM/FM News - Fax Line....716-673-3427

(Continued Next Page)

STATE UNIVERSITY OF NEW YORK AT FREDONIA, CONTINUED

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Fredonia Radio Systems FM Requests 716-673-3428
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Circulation 716-673-3184
Director 716-673-3181
Interlibrary Loan 716-673-3180
Music Library 716-673-3117
Reference 716-673-3222
Special Collections 716-673-3183
Systems 716-673-4837
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Marketing And Communications 716-673-3323
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Medical Technology 716-673-3283
World Languages And Cultures 716-673-3380
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Eisenhower Hall 716-673-3517
Gregory Hall 716-673-3492
Grissom Hall 716-673-3511
Hemingway Hall 716-673-3565
Hendrix Hall 716-673-3567
Igoe Hall 716-673-3561
Kasling Hall 716-673-3513
McGinnies Hall 716-673-3351
Nixon Hall 716-673-3431
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(Continued Next Column)

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VOLK Roger A 2 Spring, Fredonia.....716-672-5540
VOYLES Vernon V 4954 Webster Rd, Fredonia.....716-679-3541

W

WAITE Kenneth G Maple Av Ext, Cassadaga.....716-595-2598
Walter 7610 Rt 60 S, Cassadaga.....716-595-2478
WAL-MART SUPERCENTER
Store Information 10401 Bennett Rd, Fredonia.....716-679-3150
Pharmacy.....716-679-3160
Connect Center.....716-679-4207

(Continued Next Page)

WAL-MART SUPERCENTER, CONTINUED
Bakery 716-679-4911
Tire & Lube 716-679-4916
1 Hour Photo Mart 716-679-3170
Vision Center 716-679-3180
WALKER Matt 3151 Rt 39, Forestville 716-401-3835
Richard A Jr Rt 39 Forestville Rd, Forestville 716-672-4740
WALKER'S FRUIT BASKET & PRESS HOUSE 2860 Rt 39, Forestville 716-679-1292
WALKER'S WINE JUICE LLC 2860 Rt 39, Forestville 716-673-9463
WALKER'S WINE JUICE LLC 2860 Rt 39, Forestville 716-679-1292
WALLEN David H 4497 Webster Rd, Fredonia 716-679-0536
WALLER Early G 113 Central Av, Fredonia 716-672-5450
WALLO Marcia D 4065 Cassadaga-Stockton Rd, Cassadaga 716-595-2444
WALTER Henry 5159 Stockton-Hartfield Rd, Stockton 716-595-8285
WALTER PETER J MD 117 Foote Av Ste 100, Jamestown 716-338-9200
2 Farm Colony Dr, Warren Pa 814-757-8003
WALTERS Todd & Sonya Fredonia 716-672-2410
WAR VETERANS RECREATION INC
Club House 3431 Fluvanna Avenue Ext, Jamestown 716-483-0222
Kitchen & Pool 3431 Fluvanna Avenue Ext, Jamestown 716-483-9163
WARREN COUNTY HOUSING AUTHORITY 108 Oak, Warren 814-723-2312
WARREN John 5182 Woodlands, Dunkirk 716-366-4531
WARREN PAIN CLINIC & ACUPUNCTURE CENTER 103 W Saint Clair St Rm 2c, Warren 814-726-7365
WASHINGTON Jack 94 Maple Av, Cassadaga 716-595-3368
WAY Barry E 8701 Concord Dr, Fredonia 716-673-9212
WCA HOME ASSISTED LIVING FACILITY 134 Temple, Fredonia 716-672-7961
WCD BOYS AND GIRLS CLUB OF JAMESTOWN 62 Allen, Jamestown 716-664-2902
WCVF RADIO STATION SUNY Fredonia
Business 716-673-3420
AM Requests 716-673-3426
FM Requests 716-673-3428
News 716-673-3427
WDOE CHADWICK BAY BROADCASTING CORP 4561 Willow Rd, Dunkirk 716-366-1410
WDOE/KIX COUNTRY 96.5/100.3 4561 Willow Rd, Dunkirk 716-366-1410
WEATHERLOW Stephanie Fredonia 716-679-0117
Wade & Laurie Fredonia 716-679-9233
WEAVER GOLF AND TURF SOLUTIONS 204 W 4th, Jamestown 716-664-5854
WEAVER MATERIAL SERVICE INC 1810 Industrie Dr, Jamestown 716-664-5315
WEBB'S CANDIES INC 115 W Lake Rd, Mayville 716-753-2163
WEBB'S YEAR ROUND RESORT HOTEL/MOTEL 125 W Lake Rd, Mayville 716-753-2161
WEBBER Phylis 5306 Lowell Rd, Fredonia 716-672-6450
WEBDALE Ralph 4043 Webster Rd, Fredonia 716-672-5347
WEBER KNAPP COMPANY 441 Chandler, Jamestown 716-484-9135
WEIGLE Tim & Penny 56 Cushing, Fredonia 716-672-7102
WELLS FARGO ADVISORS 110 Chautauqua Av, Lakewood 716-484-4004
WESTERN NEW YORK DEVELOPMENTAL DISABILITIES SERVICE FREDONIA OFFICE
258 E Main, Fredonia 716-672-3400
WESTERN NEW YORK UROLOGY ASSOCIATES LLC 117 Foote Av Ste 100, Jamestown 716-338-9200
504 Central Av, Dunkirk 716-338-9200
2 Farm Colony Dr, Warren Pa 814-757-8003
3850 Saunders Settlement Rd, Cambria 716-898-2800
3085 Harlem Rd, Cheektowaga 716-892-9900
WESTFIELD AG & TURF 7521 Prospect Rd, Westfield 716-326-4671
WESTFIELD DEVELOPMENT CORP 71 E Main, Westfield 716-326-2200
WESTFIELD FAMILY PHYSICIANS PC 138 E Main, Westfield 716-326-4678
WESTFIELD FAMILY PHYSICIANS PC 115 E Main, Sherman 716-761-6144
WESTFIELD VETERINARY HOSPITAL 437 Main, Dunkirk 716-363-6373
WESTIN R 41 Nina Ter, West Seneca 716-675-3020
WHITCHER Michael J & Nancy E 303 E Main, Fredonia 716-679-9970
WHITCOMB J Fredonia 716-679-7951
WHITE RYAN G MD 117 Foote Av Ste 100, Jamestown 716-338-9200
2 Farm Colony Dr, Warren PA 814-757-8003
WIC MCHS PROGRAM COI 402 Chandler, Jamestown 716-483-3337
WICKMARK Todd & Kathy 9191 Fredonia Stockton Rd, Fredonia 716-673-9589
WICKWIRE Cynthia Lindquist 10865 Center Rd, Forestville 716-672-2968
WILGER Bruce & Diane 75 Liberty, Fredonia 716-672-2720
WILKENS P 3629 High, Cassadaga 716-595-8137
WILKES S 12 Summer, Fredonia 716-679-0705
WILL A J 13 Susann Ct, Fredonia 716-679-1424
Robert 5117 Farmlane Rd, Dunkirk 716-366-1424
WILLIAMS Don & Lisa 61 Leming, Dunkirk 716-366-2549
WILSON Dave & Peggy Rt 380, Stockton 716-595-2683
WILTSIE COMMUNITY CHURCH 2981 Swede Hill Rd, Russell 814-757-8206
WINKELMAN Elaine 4773 Van Buren Rd, Dunkirk 716-672-2416
WINKLER Harry J 3284 S Roberts Rd, Fredonia 716-672-4001
Ronald Newell Rd, Dunkirk 716-672-7235
WINTERS Robert J 175 Lambert Av, Fredonia 716-673-1015
WINTERSTEEN Peter J Stockton Hill Rd, Cassadaga 716-595-2582
WISE Michael 8680 Fredonia-Stockton Rd, Fredonia 716-672-8262
WISEGUY QUALITY PAINTING 8504 Kelly Hill Rd, Fredonia 716-679-9327
WITCO INC 86 N Main, Cassadaga 716-595-3855
WITT Robert 8526 Kelly Hill Rd, Fredonia 716-672-7036
WNY WHOLE BODY HEALTH PC 500 Pine St Ste 10, Jamestown 716-665-5015
WIL MART LLC 12775 Rt 438, Irving 716-532-1737
WOLFE Linda 935 Smith Rd, Forestville 716-988-3634
WOLL E A 10469 Shore Acres, Dunkirk 716-673-1295
WOOLSON Arthur Webster Rd, Fredonia 716-672-4518
WORKFORCE INVESTMENT BOARD 23 E 3rd, Jamestown 716-661-9324
WORLD WAR II VETS 216 Lake Shore Dr E, Dunkirk 716-366-3633
WOZNIAK John S Fredonia 716-672-2209
WRIGHT Nathan 9155 Harmon Hill Rd, Fredonia 716-672-7153
WWW.LITEHOUSE AUTO.COM 1024 Fairmount Av, Jamestown 716-664-9044
WYKSTRA Maryann 2051 Ruttenbur Rd, Cherry Creek 716-988-5077

Y

YALE Cindy & Jim 71 Maple Av, Cassadaga 716-595-8783
YERICO John M 3186 E Main Rd, Dunkirk 716-673-1271
Ronald A 3217 E Main Rd, Dunkirk 716-672-6215
YETI VAPE 617 Milestrip Rd, Irving 716-934-2720
YOCHYM B 134 Seymour, Fredonia 716-679-1460
C King Rd, Forestville 716-672-2857
YONKERS Virgil & Victoria 5013 Rt 380 N, Stockton 716-595-3059
YORK W Cherry Creek 716-962-8494
YUNGHANS Wayne 3 Reese Pkwy, Fredonia 716-672-5721

Z

ZAGORSKI William One Temple Sq, Fredonia 716-785-6027
ZAHN David 7955 Rood Rd, Cherry Creek 716-595-2140
ZAMBOTTI COLLISION 10810 Bennett, Dunkirk 716-672-4112
ZBOCH R 5386 Berry Rd, Fredonia 716-672-4290
ZEMBRYSKI Stanley 42 High, Cassadaga 716-595-3251
ZIELINSKI Cindy 3560 Webster Rd, Fredonia 716-679-1734
Linda 10356 4th, Dunkirk 716-672-4579
Peter 3202 Straight Rd, Fredonia 716-672-5396
ZLOTCHEW Clark M 18 Westerly Dr, Fredonia 716-673-1065
ZOLLINGER Louis South Dayton 716-988-5030
ZOOK Keith 8250 Rood Rd, Arkwright 716-672-7067
ZRIMSEK Joseph W Miller Rd, Fredonia 716-672-2681
ZTS DEVELOPMENT LLC 61 Lake Shore Dr W, Dunkirk 716-261-2112